

Incident Management Survey Questions - 2020

In 2003, the North Central Texas Council of Governments (NCTCOG) became the first agency in the nation to formalize incident management training for all responders in the region, the goal of which was to initiate a common, coordinated response to traffic incidents that will build partnerships, enhance safety for emergency personnel, reduce upstream traffic accidents, improve the efficiency of the transportation system, and improve air quality in the Dallas-Fort Worth region. In October 2008, the Regional Transportation Council (RTC) adopted Resolution R08-10: Resolution Supporting a Comprehensive, Coordinated, Interagency Approach to Freeway Incident Management (update to RTC Resolution R03-01).

The purpose of this survey is to gather information on our partner agencies' commitment to incident management. The release of this survey is a part of our continued efforts to emphasize the importance of effective incident management goals and objectives throughout the region. It should be noted that the submittal of this survey will be a scoring factor in the upcoming Incident Management Equipment Purchase 2020 Call for Projects. The deadline to complete this survey is Friday, February 21, 2020. If you have any questions, please contact Camille Fountain, Transportation Planner, at cfountain@nctcog.org or 817-704-2521.

1. Name (first and last)*
2. Agency Name and Department*
3. Telephone #*
4. Email Address*
5. Has your agency implemented / adopted the RTC resolution R08-10 or similar policy regarding incident management practices within your jurisdiction?*(Yes or No Answer)
-If yes, please use the below upload function or email to cfountain@nctcog.org
6. Has your agency participated in the NCTCOG Traffic Incident Management (TIM) Training Program (First Responder and Manager's

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Course and/or Executive Level Course) **since August 2013?*** (Yes or No Answer)

7. Has Your Agency Sent Students to NCTCOG TIM Training in the Last Three Years?*

(Yes, No or Not Applicable Answer)

8. Please select all applicable participants who have attended the TIM training since August 2013.*

- Not Applicable – No Students
- City Manager
- Assistant City Manager
- Emergency Management Coordinator
- Transportation Director
- Traffic Engineer/Planner
- Fire Chief
- Assistant Fire Chief
- Deputy Chief
- Fire Battalion or Section Chief
- Fire Captain
- Fire Lieutenant
- Incident Commander
- Firefighters / Paramedics
- Police Chief
- Assistant Police Chief
- Deputy Chief
- Police Major
- Police Captain
- Police Lieutenant
- Police Sergeant
- Police Corporal
- Police Officers or Troopers
- Contracted Tower Service Provider
- Contracted HazMat Service Provider
- Other (please specify)

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9. Does your agency offer a form of the incident management training program in-house?* (Yes or No Answer)
10. If applicable, would your agency be willing to provide training performance measures to NCTCOG? (Yes or No Answer)
11. Does your agency track the regional incident management performance measures (Incident Clearance Time, Roadway Clearance Time, Secondary Crash, and Recovery Time) outlined by NCTCOG?* (Yes or No Answer)
12. Does your agency utilize your own standard incident management definitions (i.e. response time, clearance time)?* (Yes or No Answer)
-If yes, please use the below upload function or email to cfountain@nctcog.org
13. Does your agency collect and monitor incident response times?* (Yes or No Answer)
-If yes, please provide three years (preferred) of response time data by the below upload function or email to cfountain@nctcog.org
14. Does your agency collect and monitor incident clearance times?* (Yes or No Answer)
-If yes, please provide three years (preferred) of response time data by the below upload function or email to cfountain@nctcog.org
15. Has your agency adopted a quick clearance policy?* (Yes or No Answer)
-If yes, please use the below upload function or email to cfountain@nctcog.org
16. Does your agency have Incident Management Goals or Targets in place? (i.e. quick clearance goal, minimum response time)* (Yes or No Answer)
-If yes, please use the below upload function or email to cfountain@nctcog.org
17. Does your agency / city have a minimum response time for tow trucks responding to incidents?* (Yes or No Answer)

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- If applicable, please provide the minimum response time in the comment box below.
18. Has your agency established a multi-disciplinary major incident review process?* (Yes or No Answer)
19. Does your agency collect and monitor Secondary Crashes? * (Yes or No Answer)
-If yes, please provide three years (preferred) of secondary crash data by the below upload function or email to cfountain@nctcog.org
20. Are there any hardware, software, training, or other needs to assist your agency to respond and clear incidents more safely and efficiently?* (Yes or No Answer)
-If yes,
a. Please provide examples of what is needed.
21. Does your agency have an “Abandoned Vehicles” policy that allows towing?* (Yes or No Answer)
-If yes,
a. Please provide using the below upload function or email to cfountain@nctcog.org
22. Does your agency promote/provide outreach for the “Move Over Law”?* (Yes or No Answer)
-If yes,
a. How?:
i. DMS Signs
ii. Public/Media
iii. Other