

## PUBLIC COMMENTS REPORT

### WRITTEN COMMENTS SUBMITTED BY WEBSITE, EMAIL & SOCIAL MEDIA

#### Purpose

The public comments report is in accordance with the NCTCOG Transportation Department Public Participation Process, which became effective June 1, 1994, as approved by the Regional Transportation Council (RTC), the transportation policy board for the Metropolitan Planning Organization (MPO) and amended on November 8, 2018.

This report is a compilation of general public comments submitted by members of the public from Sunday, June 20, through Monday, July 19. Comments and questions are submitted for the record and can be submitted via Facebook, Twitter, fax, email and online.

This month, public comments were received on a number of topics across social media platforms and via email. Bicycle and pedestrian comments and public meeting comments were in the majority.

In addition, comments were accepted through a new, online map tool. Users can drop a pin on a location in the region and leave a detailed comment. This month, there were five bicycle and pedestrian comments, five transit comment and six roadway comments. To read them, visit: <http://nctcoggis.maps.arcgis.com/apps/CrowdsourcingReporter/index.html?appid=b014e6d39b604b3ca329d9094ed1e9e2>.

#### Air Quality

##### Twitter –

1. See @NCTCOGtrans, this is what it looks like when you're not bent over by drivers. Instead of telling the victims to suck it up, tell the perps to stop. Initiate congestion pricing on high ozone days. – Andrew Wallace (@agwallace92)



## Bicycle & Pedestrian

### Twitter –

1. @NorthavenTrail Bridge. #TyingIron @JeffKitner @Jayniefordallas @DallasParkRec @DallasHappiness #MoHDSquad @CityOfDallas @DallasCountyTx @TxDOTDallas @NCTCOGtrans – Lee M. Kleinman (@LeeforDallas)



Thank you for your years of service to the citizens of Dallas – Whit (@Whit1948)

2. 2021 Texas Pedestrian Safety Forum | Aug 12, 9AM. Register today for this virtual and free forum. Help us build a culture of safety and change the statistics.

<https://texaspedfsafety.org/pedestrian-safety-forum/2021-texas-pedestrian-safety-forum/>

#Texas #PedestrianSafety #VisionZero #SafetyCulture – Michelle Canton (@bonairebound)



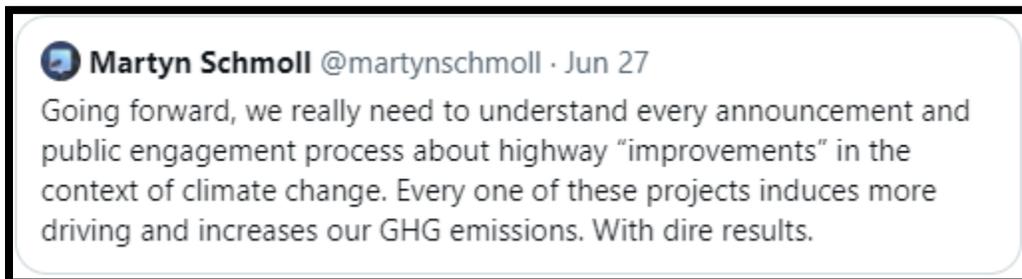
3. we need complete streets – Tony Pham (@TonyAtCAPPA)



**Project Planning**

**Twitter –**

1. Ahem @txdot & @NCTCOGtrans



**Public Meetings & Forums**

**Twitter –**

1. Hey, Dallas! What transportation challenges would you like to see addressed? Join this upcoming public meeting on July 1 at 6 p.m. to share your thoughts. – City of Dallas (@CityOfDallas)

**NCTCOGTransportation** @NCTCOGtrans · Jun 29  
Dallas County, we want to hear about your transportation needs! Join us July 1 at 6 pm as we use your input to help us develop a new #AccessNorthTexas plan. Register here: [nctcog.zoom.us/meeting/regist](https://nctcog.zoom.us/meeting/regist)

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**July 1, @ 6 p.m.**  
**Virtual Public Meeting**  
**DALLAS CO.**

**Access North Texas**

Are you an older adult, individual with disabilities, individual with low income or transportation challenges? This is for you!

ALT

2. This North Central Texas Council of Governments (#NCTCOG) webinar includes EPA #GreenInfrastructure and #HeatIslands information. – EPA Region 6 (@EPARegion6)

**NCTCOGTransportation** @NCTCOGtrans · Jul 12  
Funding Opportunity: The Blue-Green-Grey program funds innovative solutions that combine water (blue), environment (green), and transportation (grey) components. Visit [nctcog.org/greeninfrastru...](https://nctcog.org/greeninfrastru...) for more information and to register for a preapplication meeting on Thursday, July 15.

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3. Do you think there is room for public transit improvement in Tarrant County?  
@NCTCOGtrans is in the process of gathering feedback on the public transportation needs of North Central TX communities. Fill out the survey by Aug. 31 at <http://accessnorthtexas.org>. – Tarrant Transit Alliance (@TarrantTransit)



### Roadway

#### Email –

##### 1. **Brett Schoepflin**

Tarrant county is now in the top 15 for counties in the country and the city of Fort Worth is now the 12th largest city in the country. Yet I-35W north of Fort Worth, inspite of years of toll road construction and inconvenience to north Tarrant county residents, continues to have only TWO interstate lanes each way. There are just as many toll lanes as there are interstate lanes. THIS IS UNACCEPTABLE.

THE FACT THAT ALL LEVELS OF GOVERNMENT WITHIN THIS STATE CONTINUE TO OPERATE IN A MANNER THAT ALLOW THE TOLL ROAD OPERATORS TO DICTATE ROAD CONSTRUCTION IN NORTH TARRANT COUNTY AND NORTH FORT WORTH DEMONSTRATE THE CONTEMPT THAT TEXAS GOVERNMENT ENTITIES HAVE FOR IT'S NORTH FORT WORTH AND NORTH TARRANT COUNTY CITIZENS.

### Transit

#### Email –

##### 1. **Brian Woods**

Amy, I am writing to you about the transportation problems that I am having. I was diagnosed with Relapsing Remitting Multiple Sclerosis in 2005 and has progressed fast in 16 years in 2016 my neurologist diagnosed me with Primary Progressive Multiple Sclerosis which is the third

stage of four. I live in Justin, Texas in Denton County also considered Fort Worth, Texas. SPAN van service from the city of Denton told me I have to use Logisticare van service for my appointments and Trinity Metro van service for day trip. I have sent emails to the State, Health and Human Service Commission ( HHSC ),

Denton County Commissioner Bobble Mitchell she is looking at the transportation problems that I am having. I also sent emails to the Texas Department of Transportation and they said they can't do anything because Logisticare van service is a 3rd party vendor contracted by HHSC. I sent emails to the Federal Transit Administration in Fort Worth, Texas, and Fort Worth Transportation Authority I need answers to why I am having transportation problems

**Response by NCTCOG staff**

Thank you for your message. I have contacted our Communications Team to find out who is best able to answer your question here at North Central Texas Council of Governments. Carli Baylor, who is copied on this email, will be following up with you once we have heard back from someone here knowledgeable about SPAN van service and public transportation.

Thank you, and we'll be back in touch soon.

**Response by NCTCOG staff**

Good afternoon, Brian

Thank you for reaching out to us about public transportation in Justin, Texas. Your concern about transportation accessibility in this area is very important and we appreciate you sharing. We recognize that many individuals in our region face transportation barriers, and it is our goal to better understand the transportation gaps in our 16-county North Central Texas Region. Our Transit Team would like to learn more about the challenges you are experiencing. Would you be available the morning of Monday, July 12 or Tuesday, July 13 for a call with staff?

Our role at the North Central Texas Council of Governments is to identify opportunities to enhance services and coordinate with providers to improve the current transit system in the region for all transit users, including individuals with lower incomes, individuals with disabilities, and older adults. One of the ways we coordinate regionally is through our Access North Texas plan, which aims to document transportation needs and outline strategies to address them. It helps shape planning and funding decisions and serves as a guide for agencies that will implement these strategies to improve access to work, medical appointments, education, and the community.

If you would like to further document your general experience with public transportation for Access North Texas, we encourage you to take our survey using the following link: [Access North Texas Transportation Survey - Public Input \(office.com\)](https://www.office.com). Responses will be analyzed and help inform strategies for the upcoming plan update. If you have any questions about Access North Texas or would like to voice further concerns about public transportation in Denton County, please feel free to contact Vivian Fung, Transportation Planner II, at [vfung@nctcog.org](mailto:vfung@nctcog.org). (I've also copied her on this email.)

## **2. Brian Woods**

Thank you for your help I looked at the Trinity Metro ACCESS paratransit service area they cover Fort Worth, Blue Mound, and River Oaks I am in the program but I have not used the van service yet I may need to get a new bus pass. How can we get a better transportation service? Does the State need to hire more van service companies to provide transportation for people who have a disability. Logisticare van service seems like they were not properly staffed not having enough drivers to cover the area.