

PUBLIC COMMENTS REPORT

WRITTEN COMMENTS SUBMITTED BY WEBSITE, EMAIL & SOCIAL MEDIA

Purpose

The public comments report is in accordance with the NCTCOG Transportation Department Public Participation Process, which became effective June 1, 1994, as approved by the Regional Transportation Council (RTC), the transportation policy board for the Metropolitan Planning Organization (MPO) and amended on November 8, 2018.

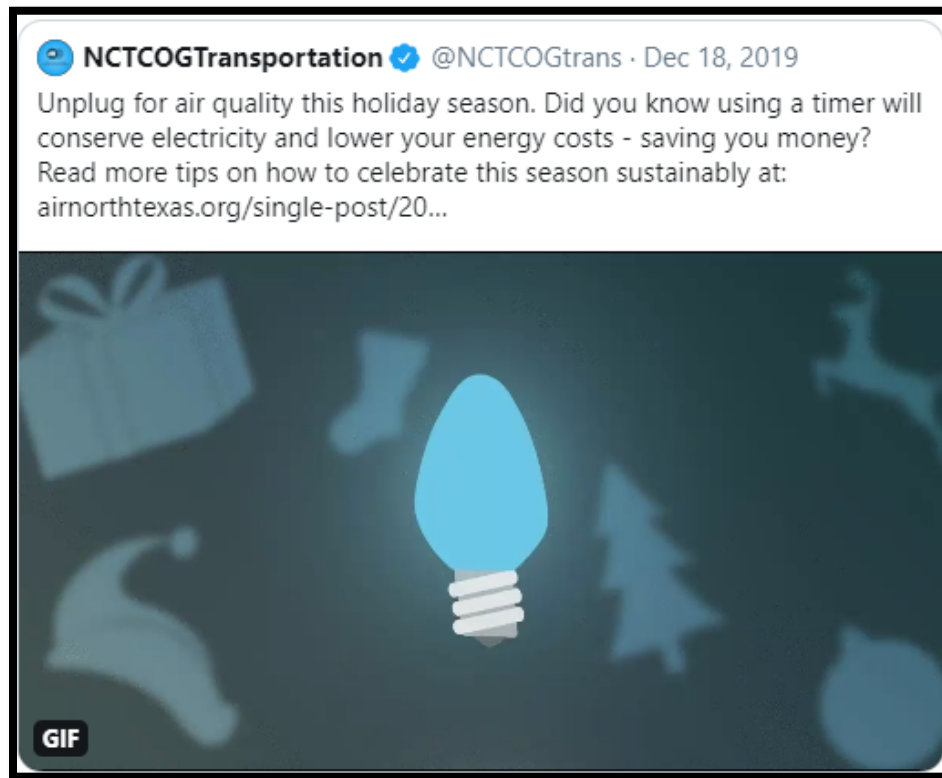
This report is a compilation of general public comments submitted by members of the public from Monday, January 20, through Wednesday, February 19. Comments and questions are submitted for the record and can be submitted via Facebook, Twitter, fax, email and online.

This month, public comments were received on a number of topics across social media platforms and via email. Transit comments related to the 2020 Transit Survey and expansion of service were in the majority.

Air Quality

Twitter –

1. #UnplugForCleanAir #ClimateActionNow #Sustainability #ClimateCrisis @indivisibletx24 @JudgeClayJ – 350 Dallas (@350Dallas)



Bicycle & Pedestrian

Twitter –

1. The @RideDCTA A-train Rail Trail is now complete! You can now walk, bike or run across the entire 19-mile trail. – City of Lewisville (@LewisvilleTexas)



Facebook –

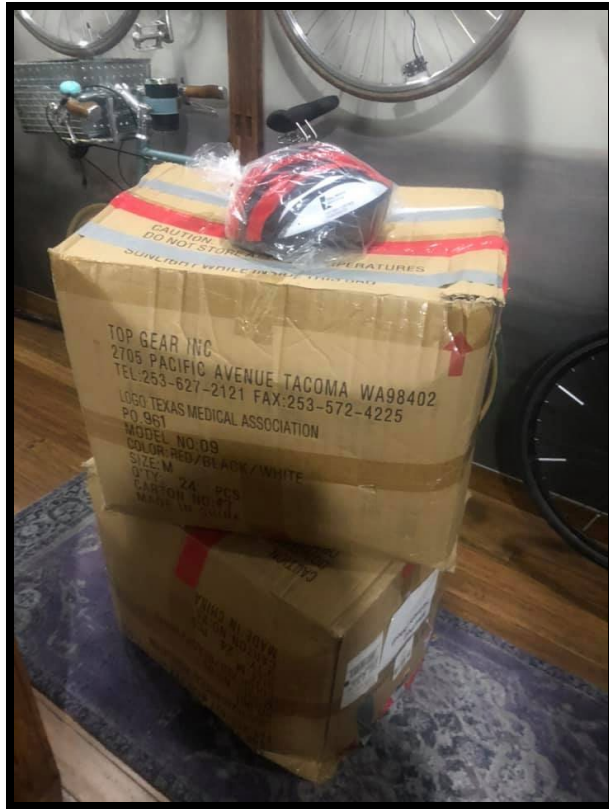
1. "I don't have one" is not an excuse anymore!

Thanks to NCTCOG Transportation Department we have some!

Available for a very small donation or free with every single Earn-A-Bike!

No purchase necessary. Void where prohibited. See We-Cycle Resource Center for details.

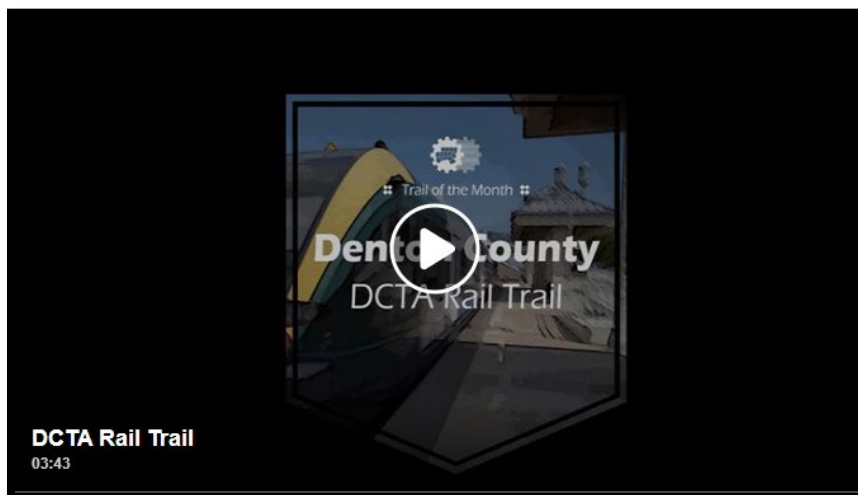
🚲 – Bike Friendly South Dallas



We're happy to help keep everyone safe! 🚲🚲 – NCTCOG Transportation Department

Awesome contribution towards our efforts!!! Thank you so much NCTCOG for contributing bicycle helmets for distribution and providing a safer biking adventure. – Raynard Andrews

2. The A-Train Rail Trail is 19 miles long and is the longest trail in Denton County. Built parallel to the A-Train commuter rail line, this concrete trail travels along the renowned Missouri-Kansas-Texas Railroad. Check it out! – Lewsville Staff



Programs

Facebook –

1. GoCama.....NO Smart Phone =NO Discounts

Regarding the new Gocarma app has anyone figured out how a driver with a toll tag but no smart phone can receive the HOV discount when applicable. Example 1) Grandmother owns a vehicle and has a toll tag but no smart phone, she takes various people shopping throughout the week, many of which do not have smart phones. 2) Driver with toll tag and occupant is on HOV phones are in purse for some reason (Low battery?) bluetooth disconnects.

There has to be a manual way to make up for the flaws in this system? – Doc B-statter

Hi, Doc! If an occupant doesn't have a smartphone, there is an option to request a GoCarma occupant pass. And just to mention, there only has to be two people at minimum with the GoCarma app installed on their smartphones. If there are more people in a vehicle than that, the driver would still get the discount because there are at least two individuals detected. You can visit gocarma.com/dfw to get more information. To speak to someone more directly, you can email team@gocarma.com. Hope this helps! – NCTCOG Transportation Department

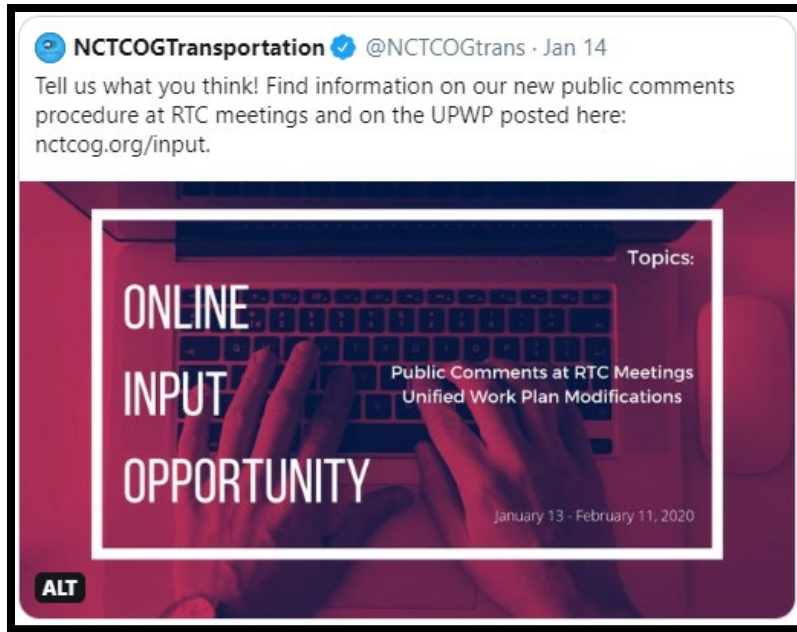
I understand the occupant pass and how it works, I am referring to the driver or owner of the vehicle. The problem is...if the person(s) do not have (cannot afford) a smart phone, then NO Discount. I have contacted both the NTTA and GoCarma, When I brought this problem to their attention they just stopped communicating with me. – Doc B-statter

Sorry to hear that you haven't heard from anyone. If you'd like, can you send us a private message with your phone number so we can further assist you? – NCTCOG Transportation Department

Public Meetings & Forums

Twitter –

1. @NCTCOGtrans wants to hear from you! Provide feedback on transportation and air quality initiatives in the Dallas-Fort Worth area until 2/11 at <http://nctcog.org/input>. – DCTA (@RideDCTA)



Transit

Email –

1. **Brian Woods**

Mr. Lamers

I am in need of transportation to my appointments and I use Logisticare van service for my appointments and they are not dependable either I am late or miss appointments because they don't show up. I have Primary Progressive Multiple Sclerosis and use a wheelchair. I live in Justin, Texas in Denton county which is also considered Fort Worth my doctors are in Justin and Keller, Texas the hospitals I use are Baylor, Scott & White in Grapevine, Texas and Harris Methodist in Keller, Texas I am looking for a van service that is dependable and reliable. I have sent emails to van service companies about the transportation problems I have sent emails to the county and city chamber of commerce as well as the State I don't know what to do because I can't depend on Logisticare van service. Please help me solve this transportation problem.

Mr. Woods,

Thank you for contacting the NCTCOG Transportation Department.

I've enclosed below contact information for Jay Ramos on our staff. He should be able to assist you with your service needs.

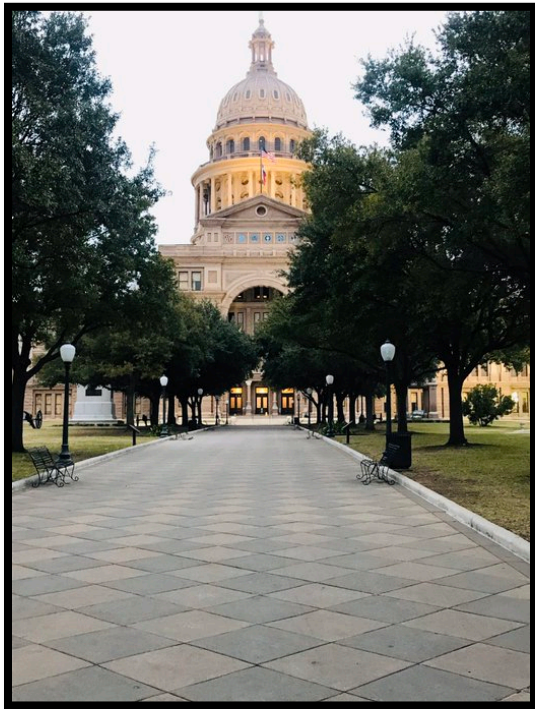
Please feel free to let us know if you have any additional questions. We'd be glad to help you any way we can

Twitter –

1. Tomorrow will be one wk from great Fiesta Night at @fwssr. Still basking in glow from event. We certainly “Dashed” to event. Thank you to @fwhcc for successful event & for partnership w/TrinityMetro. @CityofFortWorth @DickiesArena @VisitFortWorth @NCTCOGtrans @TarrantTransit – Sal Espino (@SAL_FW)



2. Buenos días Austin! Here for a quick trip to attend a meeting/conference on transportation and transit. Gotta love our Texas State Capitol! @TrinityMetro @CityofFortWorth @FTWChamber @fwhcc @FWMBCC @NCTCOGtrans @TarrantTransit @TarrantCountyTX – Sal Espino (@SAL_FW)



3. Honored & humbled to make a presentation & be part of a transit panel on behalf of @TrinityMetro at the TEX-21 Statewide Qtrly Mtg w/ @HoustonMetro, @CCRTA, & @VIA_Transit. @CityofFortWorth @TarrantCountyTX @NCTCOGtrans – Sal Espino (@SAL_FW)



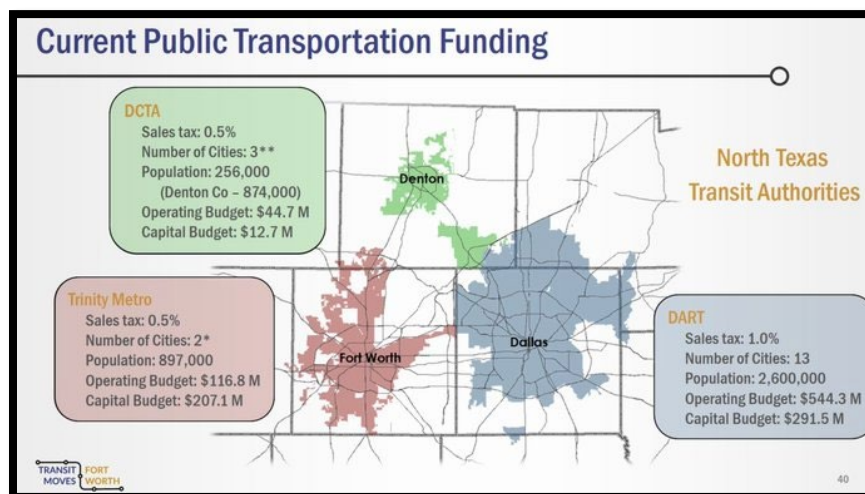
4. If you want them to listen, do the #survey on #transportation. Thanks! #TEXAS – Susanna Gallun (@SLGALLUN)



5. The SilverLine comes to Plano, but not to Legacy ... We are asking for a good connection. Giving Legacy employees living west a new way to commute & everyone a better way to travel west & to DFW International. – LegacyConnect (@LegacyConnectMe)



6. North Texas is home to 3 Public Transit authorities. In Texas, transit authorities are mostly funded on sales taxes. Here is a good overview on the three, including how much tax they charge, area of coverage, and member cities. In Tarrant County, only 2 cities are members. – Tarrant Transit Alliance (@TarrantTransit)



Why do so few cities join trinity metro it seems that so many of the cities jumped at the opportunity to join DART and the DCTA serves it's purpose well also – Christian (@CMBCOOL01)

Another fairly major player in the mix is @NCTCOGtrans and Michael Morris, who directs billions of dollars to transportation projects. With respect to Fort Worth, he appears to remember Fort Worth's rejection of street car funds and dispenses \$ accordingly—IMO. – Linda Ld Thornton, APR (@LindaLdThornton)

Probably more than you wanted 2 know. It's a complex situation largely handled by elected officials who, given the current mix, will not act without

clear public direction/outcry. So mobilize. Join @TarrantTransit and write/email county commissioners, mayors & your district rep. – Linda Ld Thornton, APR (@LindaLdThornton)

It's fine I've gotten very big on public transit lately I'm probably one of the few right wingers that actually sees the importance of having a good public transportation system – Christian (@CMBCOOL01)

And since my folks and I are moving to fort worth within the year I'm big on seeing more options that will keep me out of traffic so i appreciate all the info you give – Christian (@CMBCOOL01)

You and me both! Imagine if @CityofFortWorth was joined by member organizations like @TarrantCountyTX, @CityofNRH, @CityOfArlington (yikes!), @CityofBedfordtx, @CityofWatauga, @CityofSaginaw, @cityofhaslet, @CityofGP to promote public transit. WOW. Residents + cities = winners – Linda Ld Thornton, APR (@LindaLdThornton)



Yeah I think if Fort Worth had the corporation it would be just as successful as DART, I really wish Arlington would get on board I'd love to take a bus from centerport to six flags, the parks mall, or the various stadiums – Christian (@CMBCOOL01)

Facebook –

1. New HOV GoCarma App Simplifies Carpooling, Saves Drivers Big Money:
<https://www.legacyconnect.solutions/.../new-hov-gocarma-app-s...> – NCTCOG Transportation Department



More Rail Transit please ETA - Enthusiasts of Transit Association – Curtis Garrison

Other

Email –

1. Dustin L Sandlin

Not sure if you're the right people to talk to, and I'm pretty sure my comments won't make a difference. I don't know if you can help, or if you guys are part of the problem. Simply put, I live in Prosper and me, my wife, and my daughter all drive to work each day. In the month of January, I paid almost \$800 just for us to get to work and travel around our community. We take service roads where we can, but it's not reasonable to take service and back roads everywhere. \$800. Annualized that will be almost \$10k a year, and we've been here 5 years. I shudder to think how much money the NTTA has made off me and my family to simply drive the roads around us. I know, I know. It's not free to build or maintain them, but I wonder how much of my taxes already go to support some of this? I mean, don't other Texans who live in the areas with the free roads not pay taxes too? Either way, I see how many cars are jam packed on the roads. If they pay even half of what I do, that's a ton of money each day and where is the transparency is the incoming funding and outgoing value? \$800. How is the right or reasonable to anyone???? Seriously. Again, maybe you can't help, won't help, or are part of the problem.

2. Darwin Yeary

Dear NCTCOG, Representatives, Although I am late sending this request for your executives there to review, I hope you will look at these needs

to consider. Local Citizens and Homeowners seem to have the last concern, by Weatherford Officials.

Dear Weatherford City Council members,

I had requested to be on the Weatherford City Council Agenda on 1-28-2020, thru the City Management Office on 1-16-2020. However. I was called by phone if I would be better interested in a meeting with a newly formed "City Neighborhood group" meeting, on 1-24-2020 at 1:30 PM. I agreed, and attended that supposed group meeting. In that meeting was only two Head Code enforcement Officers. We had a pleasant visit, and their courtesy was good. After their opening statements, I ask about assuming more persons to be there, but decided to talk over with them some deficient City Codes and Ordinances which was concerning me, and the neglected Environment of the Connaway's Addition, on Weatherford's far west side. Here are some things addressed with them.

1. A need for all City Departments to be in the loop, at least on the Internet about Environmental issues relating to the health and safety for all City of Weatherford's residents. The 30mph sign on Harmon St in the Connaway's Addition is interrupted to be 50 to 55mph, by nearly all motorist.

2. Problems with City Codes that only require plastic bagged trash, be put out at the street curb at 6:PM the day before the scheduled day pickup.

This results in overnight Animals, Possums, Raccoons, and loose Dogs to tear into bags which strows trash, garbage pickup is not responsible for.

This also conflicts with Animal Control's efforts to inhibit food incentives for Dogs. Many City provided Plastic trash Canisters remain half full of raw

garbage, which is an invite for animals even on non-trash pickup days. Also, the Shopper Ad Newspaper lay wet and yellowed in streets, represents 40% of all litter.

3. Packs of Dogs harbored by some residents, although fenced, while some persons who choose to take a walk, or to walk their Dog, can cause excitement and fear, in streets with no walkways. Some residents have lost control of their pets, including falling on street asphalt, and risking encounters with Automobiles on Connaway Addition streets.

4. Animal Control rules allowing five or more dogs in these fenced in areas is certainly a "Disturbing the Peace" issue, including break-out fear.

5. This and uncontrolled street speeding by motorist, and un-enforced muffler noise and loud racing hot rod noise. Also Pickup Decil vehicles speeding, disregarding residential safety is "unacceptable." "Peace and Safety laws" if any left, need to be revised and enforced. Disregarding pedestrians, for City growth is "shameful."

6. North Main street, Hwy 51N in town, with only two Safety protected 4 way street motorist crossings at Spring and Fourth St, is a blatant disregard for North side residents. The Spring and North Main four way intersection is a hazard by turning Tractor/Trailer's to motorist, and Pedestrians. The curbside parking on the W. Spring Street side is dangerous, and is a scandal.

7. "One positive move for Weatherford," would be, Using a State Grant, to restore the Old T&P Railroad Station, to provide rail tourism to Weatherford's Downtown Historical District, from the Metroplex. This is greatly needed monetarily support, and a shot in the arm, for Weatherford.

Also, restoring rail passenger service to western states, would be well received by Weatherford, and the Dallas-Ft Worth population.

3. Kim Brown

I am working on a project for the Bedford Fire Chief. How can I get the vehicle volume each day on Hwy 183 and Hwy 121 separately? Thanks in advance for your help.

Thank you for contacting the NCTCOG Transportation Department.

Traffic counts can be accessed via the following website:
<https://trafficcounts.nctcog.org/trafficcount/>.

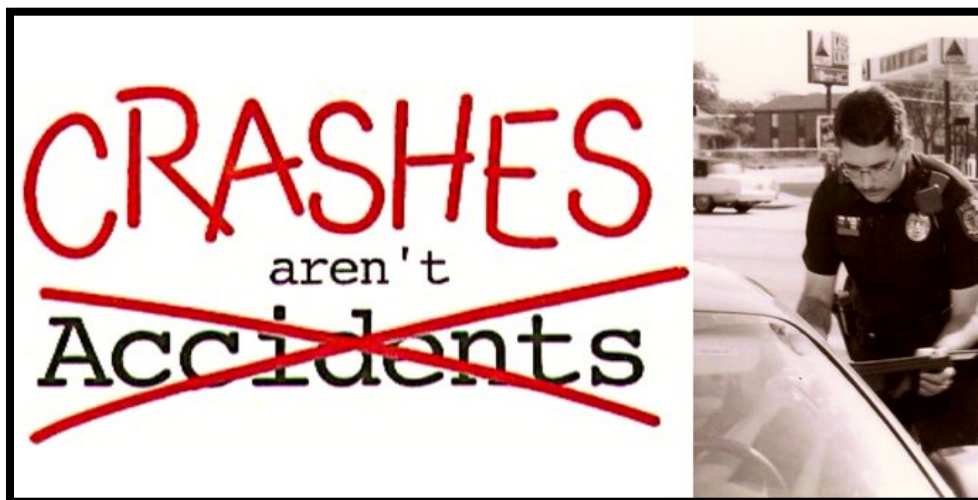
For information related to daily traffic volume, please contact Mitzi Ward, one of our senior staff members. (I've copied her on this email.)

Feel free to let us know if you have additional questions.

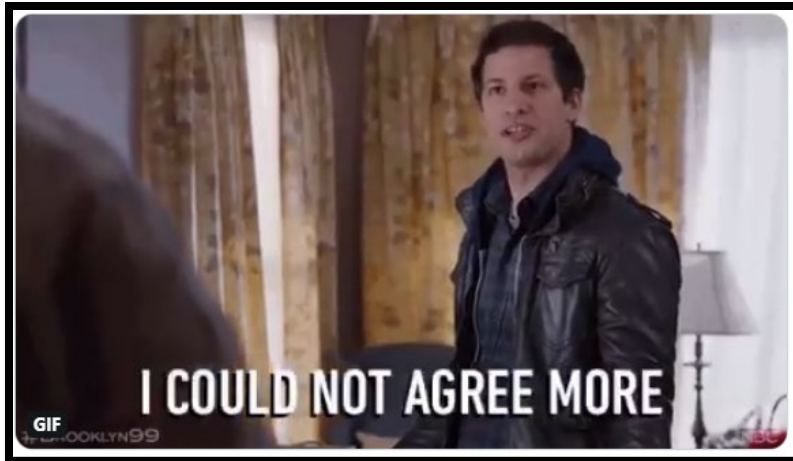
Twitter –

1. I was a (crash) investigator in 1997 when NHTSA kicked off the “Crashes Aren’t Accidents” nationwide campaign. Texas subsequently changed the ‘A’ Word to “crash” on report forms. Drunk, drugged, and distracted drivers don’t have accidents – they CRASH.

#CrashNotAccident – Rob Severance (@ChiefSeverance)



Collision is popular. – Dennis Moncrief (@CoinOnTheCob)



– Kris (@Kris_Baker)