







# North Central Texas Regional Recycling Survey & Campaign

# **Campaign Launch Workshop**

May 20, 2019

# **Campaign Development Process**



# RCC Members Lead Efforts to Initiate Project

Members of RCC identified opportunity to make recycling education and outreach in region more effective

Burns & McDonnell selected to lead project team to develop the Recycling Survey and Campaign



My recycling processor is asking for rate increases because of China's import restrictions

It's challenging to educate residents that are getting different information at home, at work, and in public areas

We can not devote as much budget to education and outreach as we would like



# Direction at the kick-off meeting

Critical feedback during interim reviews

Communication support throughout the project

# Data Collection & Analysis Informs Campaign Development

## **Municipal Survey**



#### Collected Refuse and Recycling Data

- Annual tonnage
- Education and outreach efforts
- Hauler information
- Set out type
- $\succ$  Program challenges

## Waste Characterization



#### Sorted Waste From 10 Representative Cities

Analyzed Recycling Facility Audit Data

Generated Regional Capture Rate Analysis

# MRF Survey



Interviewed All Recycling Facility Operators in NCTCOG Region

Identified Acceptable & Prohibited Material on Facility-by-Facility Basis



#### TONS RECYCLED / % of recyclable captured

#### TONS RECYCLABLES IN WASTE

| Paper   | 288,032           |     | 45% | 350,660 |      |
|---------|-------------------|-----|-----|---------|------|
| Plastic | 52,222            | 22% |     | 183,614 |      |
| Metal   | <b>16,477</b> 18% |     |     | 72,746  |      |
| Glass   | 78,383            | 25% |     | 238,848 |      |
| 7       | 0% ———            |     |     |         | 100% |

# Workshops & Focus Groups Inform Campaign Direction

Facilitated workshops and focus groups to communicate data collection and analysis

Developed regional consensus on:

Focus of the campaign

Acceptable and prohibited materials

Stakeholders selected multi-media marketing campaign focused on reducing contamination



| Paper                         | Plastic         | Metal          | Glass        |
|-------------------------------|-----------------|----------------|--------------|
| Cardboard                     | Plastic Bottles | Aluminum Cans  | Bottles/Jars |
| Chipboard                     | Plastic Jugs    | Steel/Tin Cans |              |
| Mail, Magazines,<br>Newspaper |                 |                |              |
| Kraft bags                    |                 |                |              |
| Office Paper                  |                 |                |              |





#### **Plastic Bags**



#### **Tanglers**



# Explosives

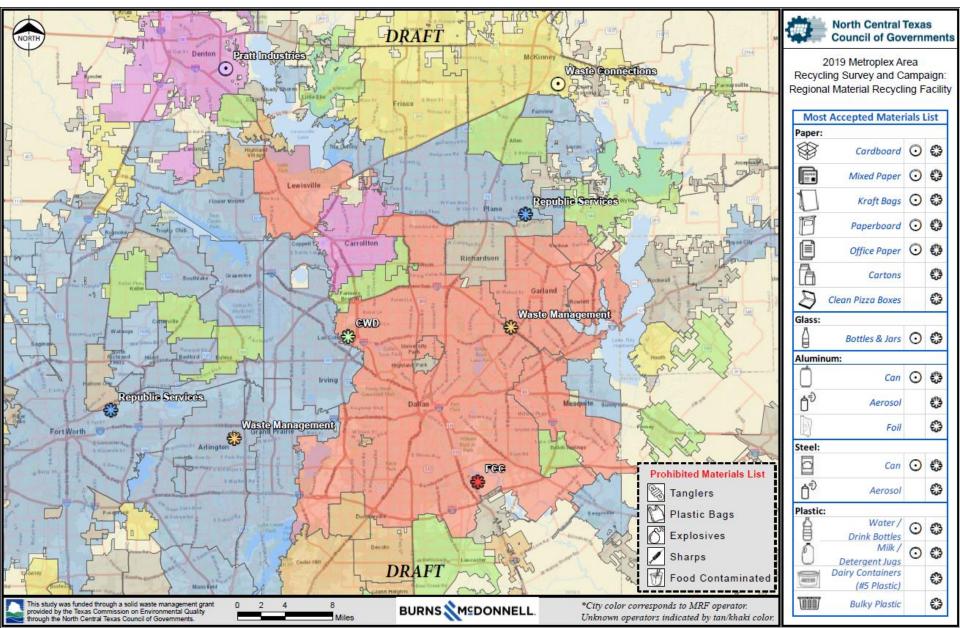


**Sharps** 



### **Food Contaminated**





# Campaign Development & Implementation

Developed education and outreach materials for distribution by NCTCOG in a multi-media campaign effort

Intention to reach residents in a consistent and timely manner through coordinated messaging

All Campaign assets and implementation guidance are available for download for recycling education at no cost