The background of the cover is a stylized, curved representation of the Texas state flag, featuring a blue field with a white star, a white field, and a red field. The flag is shown in a dynamic, flowing manner, with the colors appearing to ripple and curve around the central text.

***North Central Texas
Citizen Corps Programs***

2012

Annual Report

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Regional Citizen Corps Council of North Central Texas

Friends,

Citizen Corps programs in North Central Texas permeate the very fabric that is Emergency Management and Public Safety promoting family safety and preparedness across our region. As evidenced by the nearly 250,000 volunteer service hours and 6,700 volunteers in this report, our programs are having significant impact and making a real difference in public preparedness and safety for our communities. The value of the contributed volunteer services easily exceeds \$5.6 million for those programs who submitted numbers in this report.

Whether it is tornadoes, flooding, wild fires, public health issues, threats of terrorism or other emergencies, North Central Texas volunteers stand at the ready to assist in the mission of making our region safer, stronger and better prepared through service and support.

While this report does not capture every Citizen Corps Program in the region, those who did submit a report for the calendar year 2012 have some incredible stories and information to share with you. We are grateful for their service to the community, and to all who share the passion of Citizen Corps Programs and support our endeavors.

Your partners in preparedness,



Brenda Gormley

Co-Chair, Urban Programs



Kit Marshall

Co-Chair, Rural Programs



Whitney P. Laning, CVA

First Vice Chair



G. Scott Kniffen

Second Vice Chair

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Regional Highlights

- 2012 Texas Unites Conference

North Central Texas was well represented at the combined Citizen Corps/VOAD conference held in San Antonio, June 13—15, 2012. Leaders from the region taught three important workshops at the conference that were relevant to issues currently facing Citizen Corps programs in Texas.



- ◇ *Zombie Apocalypse Awareness—Kit Marshall, Parker County CERT, Whitney Laning, Rowlett Citizen Corps Council, Brenda Gormley, Denton County CERT, Melanie Devine, North Central Texas Council of Governments.* Who did what? CDC started it...**Learn a creative approach by using Zombies to teach an audience practical steps in emergency preparedness in 3 hours or less while building a more resilient community.**
- ◇ *Funding Options When The Grant Well Runs Dry—Kit Marshall, Parker County CERT, Whitney Laning, Rowlett Citizen Corps Council, Brenda Gormley, Denton County CERT, Melanie Devine, North Central Texas Council of Governments.* When grant funding goes away, what do you do? What are alternative funding streams? Are you a 501c3? Do you know how your jurisdiction feels about fundraising? Pitfalls to avoid, do you know them? How do you tell your story and whom do you tell it to?
- ◇ *Integrating Explorers with CERT: Young Adults in Action—Whitney Laning, Rowlett Citizen Corps Council; Erik Ernst, Rowlett CERT; and Scott Hart, Rowlett Explorers.* Have you hit a brick wall trying to start a Teen CERT program in your local school system? If so then this might be an alternative program just for you. Or it could be the piece that is missing **to sustain your CERT program's active membership. Learning for Life's Exploring programs blend with the Teen CERT curriculum to provide an outstanding co-ed opportunity for young adults to participate in an active CERT program outside of a school based environment.** The workshop discusses the roles, strengths and challenges of young adults in CERT Explorer programs. It presents information about Boy Scouts and Learning for Life Exploring charters, insurance, sample training **plans, recruitment and retention, and simple policies for success. Rowlett's Explorer Post is showcased as an operational example that integrates with the Rowlett CERT program.** The youth led program builds the leaders of tomorrow through **today's program by focusing on leadership development, character building, career preparation and mentoring.** Members of the Rowlett Explorer Post and Adult Leadership will be on hand for a panel Q&A session during the workshop. Rowlett Explorer Post One and Rowlett CERT are affiliated programs of the Rowlett Citizen Corps Council, a 501c3 volunteer organization in North Central Texas.

A core group of Master CERT Instructors from NCT also taught a G-517 CERT Master Instructor (CMI) course before the conference on June 11-12.

- Tornado Deployments April 2012

On the afternoon of April 3, 2012, the Dallas-Fort Worth metroplex was struck by an outbreak of strong tornadoes. Throughout the duration of the outbreak, there were 22 confirmed tornadoes, although 17 of them were rated EF0 according to the National Weather Service.

One of the more destructive tornadoes, an EF2, ripped through the City of Lancaster in Dallas County, damaging an estimated 650 homes leaving a 13.7 mile path of destruction. A large EF2 wedge tornado in Rockwall and Hunt counties left a 3.1 mile path of destruction.

Over seventeen regional CERT teams and the Mesquite Fire Corps rehab unit responded to the call for assistance following the April 3 tornado outbreak in the NCT region. Trained volunteers

conducted damage assessments, distributed recovery information, collected signatures on legal releases, and assisted with debris removal at several impact sites. Mesquite's Fire Corps rehab unit was on hand to provide hydration and snacks to volunteers working at the Lancaster site.

A regional after action review was held at the North Central Texas Council of Governments on June 4 to document response efforts and processes relating to Citizen Corps and the newly formed Public Works Emergency Response Team activations. Strengths and weaknesses were documented and will be used to build stronger capacities for future incidents.

- 2012 Champion of Change - White House, Brenda Gormley



Brenda Gormley has been volunteering as the Denton County, Texas, CERT Coordinator for more than 6 years. During this time she has grown the program from 11 members to over 500 back ground checked, active members. In 2009, under Brenda's leadership, Denton County's Citizen Corps Council received the National Award for Outstanding Citizen Corps Council. Brenda is currently the secretary for Denton County VOAD Citizen Corps Council, past chair for North Central Texas Regional Citizen Corps Council (NCTRCCC) where she was responsible for the implementation, growth and sustainment of many Citizen Corps programs. Brenda continues to travel outside of her area to help establish new Citizen Corps programs. In May 2010 Brenda was part of a group that helped to write the first G517 CERT Master Instructor Curriculum, and became a CERT Master Instructor traveling to provide classes in Texas, and recently, in May 2011, helped write the curriculum for G417 refresher classes in Texas. At the 2011 Texas Unites Conference, Brenda was recognized as the first ever recipient of the Jack Colley Citizen Corps Leadership Award. This award will be given annually to recognize the outstanding leadership and service of a Citizen Corps volunteer.

Brenda has expanded her team's capabilities by creating specialized response teams to assist the Denton County Fire Marshal's office with common challenges and due to their training are called upon frequently to assist first responders.

- Harris County CERT Rodeo Roundup

Four teams from North Central Texas made the journey to Humble, TX where Harris County Citizen Corps hosted the 6th Annual CERT Rodeo Roundup on Saturday, February 11, 2012. The day of training features 11 stations and teams from around Texas join in the fun. Teams from Dallas, Rowlett, Parker County and Irving's Singleton Academy participated in the event from our region.



- FY12 State Homeland Security Grant Program

In 2012 the Citizen Corps Grant Program was discontinued, resulting in changes in regional funding processes. In late May, the R3C issued a Call for Projects for FY12 SHSGP funding of \$33,250. The R3C recommended that grant projects address sustainability by allocating 75% of funding to training, and 25% to equipment for training support, and be limited to \$3,325 per project.



Bedford Citizen Corps Council (CERT)

The Bedford Citizen Corps Council (BCCC) is made up of citizens in the city of Bedford, Texas. Its mission is to harness the power of citizens through education, training, volunteering, and support services to make the community safer and better prepared to respond to threats of terrorism, crime, public health, and disasters of any kind.

Bedford CERT is listed as one of the volunteer groups in the City of Bedford's Emergency Operation Plan and responds under certain circumstances, utilizing the Incident Command System. In 2012, Bedford CERT was activated for two Silver Alerts, in which a senior citizen or adult with mental disabilities goes missing. Team members canvassed neighborhoods, distributed fliers, performed administration work, and staffed Emergency Call Center phones in both events.

In October 2012, Bedford CERT instructors taught the CERT program curriculum to 36 members of the Texas State Guard Maritime Regiment, 3rd Battalion.

Bedford CERT participates in the Police Open House every May and the Fire Department Open House every October. At each event, the Bedford CERT disaster response trailer is on display for the public to view. Team members staff the booth and answer questions from community members.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 50 |
| 2012 Annual Service Hours: | 200 |
| 2012 Deployments/Activations | 2 |

Program Contact Information

Torin Johnson
 Battalion Chief Training/Safety
 City of Bedford Fire Department
 1816 Bedford Rd
 Bedford, TX 76021
 bedfordtxccc@yahoo.com
 (817) 952-2500

Website & Social Media
www.bedfordccc.net



Best Southwest Regional C.E.R.T. Program



Best Southwest Unified Citizen Corps Council (CERT, MRC, Neighborhood Watch, VIPS)

Best Southwest Unified Citizen Corps Council is the umbrella organization for Citizen Corps activities in the Best Southwest portion of southwest Dallas and northwest Ellis Counties, Texas. BSWUCCC hosts one CERT program divided jurisdictionally into 5 teams covering the cities of Cedar Hill, DeSoto, Duncanville, Lancaster and Midlothian. VIPS, MRC and USA on Watch programs are also supported under the BSWUCCC umbrella.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 249 |
| 2012 Annual Service Hours: | 7,077 |
| 2012 Deployments/Activations | 5 |

Program Contact Information

Don Dewberry
 Director
 BSWU Citizen Corps Council
 920 W. Parkerville Rd
 DeSoto, TX 75115
 Dewbie@swbell.net
 (214) 356-6320

Website & Social Media

www.cert-bswr.org

www.facebook.com/pages/Best-Southwest-Regional-CERT-Program/





Denton County Citizen Corps Council

(CERT, Fire Corps, MRC, Neighborhood Watch, VIPS,
Teen CERT)

Established in May 2006, the Denton County Citizen Corps Council along with Denton County VOAD came together to help meet the needs of any Denton County resident in their time of crisis. We are fortunate to partner with public education, private partnerships, faith based organizations, American Red Cross, local businesses, Vietnam veterans, Civil Air Patrol, amateur radio operators, county and local government agencies, food banks and many more organizations who support our mission.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 500 |
| 2012 Annual Service Hours: | 9,000 |

Program Contact Information

Brenda Gormley
Denton County CERT Coordinator/
Volunteer Specialist
Denton County Emergency Services
9060 Teasley Lane
Denton, TX 76210
Brenda.formley@dentoncounty.com
(940) 349-2855

Website & Social Media





Parker County Citizen Corps Council

(CERT, Fire Corps, Teen CERT)

With support of Parker County Judge Mark Riley and Shawn Scott, EMS, Parker County Citizen Corps programs grew during the year to include Teen CERT and Fire Corps in addition to CERT. It included multiple activations for fire rehab across the county. Information booths were set up at fairs and festivals across the county during the year including health fairs and several Ham Fests. In addition to the educational materials, a rehab area with a tent, chairs and misting fan was set up at the annual Parker County Peach Festival in Weatherford and Springtown Wild West Days.

An opportunity opened for teaching TEEN CERT at Weatherford High School in the spring and fall through the HOSA and Law, Public Safety, Corrections & Security programs in their Career Technology Department. A local scouting troop also went through the adult class.

Ongoing training created opportunities for personal growth that has been beneficial to the residents of Parker County. This included ICS classes, CPR/AED, drive through POD set up, traffic management, fire rehab, communications, as well as partnering with Weatherford College for a graphic exercise with their nursing students. Participation with other jurisdictions in their drills or exercises continues to create good will and camaraderie throughout the region while honing local skills.

[Standard Measurements](#)

| | |
|--------------------------------|-------|
| Number of Active Participants: | 74 |
| 2012 Annual Service Hours: | 4,073 |

[Program Contact Information](#)

Kit Marshall
 Community Liaison for Emer. Management,
 Grant Writer/Coordinator
 Parker County Emergency Mngt. Dept.
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 Weatherford, TX 76086
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 (817) 598-0696

[Website & Social Media](#)
www.parkercountyemergencymanagement.com/emergencymanagement.asp



In September 2012, the CERT team provided set up, support and site management to drive through flu shot clinics at 3 locations around the county. The collaboration with the Parker County Hospital District, that provided the shots and medical staff to administer them, was a major success that will be repeated in September 2013.



Rowlett Citizen Corps Council

(CERT, Explorers, Fire Corps, Neighborhood Watch, VIPS)

The Rowlett Citizen Corps Council (RCCC) has served the Lake Ray Hubbard area since 2003. The Citizen Corps Council sponsors 6 programs in portions of Dallas, Rockwall and Collin counties (Rowlett CERT, Fire Corps, VIPS, Neighborhood Crime Watch, Explorers, and EastTex CERT). The RCCC is a 501(c)3 charitable organization which is tax exempt in the State of Texas.

Since inception, the RCCC organization has amassed over 75,000 service hours equating to over \$1.6 million dollars in the value of volunteer time to the communities we serve.

Management of the affairs of RCCC are vested in the Board of Directors who are all non-compensated volunteers dedicated to promoting our mission and goals. The Board is

comprised of members who collectively represent RCCC programs, the City of Rowlett, and community, business and volunteer leaders from the Rowlett area. Ex-officio members of the Board round out the overall vision of a collaborative body of experience and leadership of like-minded leaders.

The RCCC has developed a strong, long-term relationship with our municipal sponsor(s), which enables a clear direction for mission, response and support.

Standard Measurements

| | |
|--------------------------------|--------|
| Number of Active Participants: | 168 |
| 2012 Annual Service Hours: | 14,700 |

Program Contact Information

Whitney P. Laning, CVA
 RCCC President
 Rowlett Citizen Corps Council
 PO Box 1662
 Rowlett, TX 75030-1662
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 (214) 417-4857

Website & Social Media

www.rowlettcitizencorps.org

[www.facebook.com/
groups/rcccmil/](http://www.facebook.com/groups/rcccmil/)





Allen CERT Program

Allen CERT has 84 trained members on file with 56 actively participating in 2012. Allen members participated in various CERT-related activities and events consisting of SkyWarn training, Damage Assessment training, Allen ISD and city events, Amateur Radio classes, Tornado Debris removal, Adopt-A-Highway clean-ups, Preparedness Events, Disaster Simulations and CERT training classes.

Regarding the Tornado Debris removal, Allen CERT members were requested late Friday night to help remove debris the following Saturday of Easter weekend which was caused by an EF-2 tornado. 15 members from Allen CERT were part of a group of at least 75 from Collin County CERT members to respond and help the city of Lancaster.

Thirty one (31) members and their families enjoyed the first annual CERT Meet & Greet pot-luck lunch in December to review neighborhood/dispatch teams, 2012 activities and events, preview of upcoming 2013 activities and events, Skill Set identifications, CERT program opportunities, new Twitter Information, new Network/Web pages and new member ID Badge distribution.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 56 |
| 2012 Annual Service Hours: | 639 |
| 2012 Deployments/Activations | 1 |

Program Contact Information

David (Dave) Campbell
 CERT Coordinator/Instructor
 Allen Fire Rescue
 310 Century Parkway
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Website & Social Media

<http://www.AllenTXCERT.org>

 www.twitter.com/AllenTXCERT



Also, when people think of awards for TV and film, they most likely think designer gowns, red carpets and big Hollywood budgets. However, it's important not to overlook the vital role local and municipal television stations provide - and for that, Allen City Television (ACTV) continues to set the bar very high. ACTV has been a major supporter of the Allen CERT program since its creation.

I'm sure most of you have received in the mail the March 2013 issue of the Allen Image. If you'll look on pages 14 - 15, you'll see where ACTV has won several awards, of which two were for a video they produced for our CERT program. This was for one of our Simulated Disasters.

This video won the following:

- 1st place National Association of Telecommunications Officers and Advisors Award in the category of Public Safety
- 2nd place Texas Association of Telecommunications Officers and Advisors Award in the Public Health / Public Safety category.



Arlington CERT Program

The Arlington CERT program had an active year in 2012 participating in numerous trainings, exercises and real world incidents. Some of the trainings included: FEMA's Preliminary Damage Assessment, Tarrant County Public Health's Point-of-Dispensing, American Red Cross Disaster Services Overview, SearchOne Rescue Team overview, American Heart Association's Heart Saver CPR and AED, and two offerings of the CERT Basic curriculum.

In addition to participating in exercises for the Texas State Guard and City of Grand Prairie, the Arlington CERT team supported recovery efforts following the EF2 tornado that struck Arlington on April 3, 2012 and for her role in supporting EOC operations, Linda McMillen was awarded the Jack Colley Leadership Award from the Texas State Citizen Corps.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 194 |
| 2012 Annual Service Hours: | 1,401 |
| 2012 Deployments/Activations | 2 |

Program Contact Information

Larry Houck
 OSE Logistics Officer, EM Planner
 Arlington Fire Department, OEM
 PO Box 90231, MS 04-0260
 Arlington, TX 76004
 Larry.houck@arlingtontx.gov
 (817) 459-6933

Website & Social Media

http://www.arlingtontx.gov/fire/oem/emergency/preparedness_cert.html



The final highlight of 2012 for the Arlington CERT program was to initiate planning for the Arlington Faith-Based Disaster Network which will be a comprehensive preparedness campaign to engage local faith-based organizations so that their skills and expertise can be utilized in a major emergency.





Bedford CERT Program

The Bedford Citizen Corps Council (BCCC) is made up of citizens in the city of Bedford, Texas. Its mission is to harness the power of citizens through education, training, volunteering, and support services to make the community safer and better prepared to respond to threats of terrorism, crime, public health, and disasters of any kind.

Bedford CERT is listed as one of the volunteer groups in the City of Bedford's Emergency Operation Plan and responds under certain circumstances, utilizing the Incident Command System. In 2012, Bedford CERT was activated for two Silver Alerts, in which a senior citizen or adult with mental disabilities goes missing. Team members canvassed neighborhoods, distributed fliers, performed administration work, and staffed Emergency Call Center phones in both events.

In October 2012, Bedford CERT instructors taught the CERT program curriculum to 36 members of the Texas State Guard Maritime Regiment, 3rd Battalion.

Bedford CERT participates in the Police Open House every May and the Fire Department Open House every October. At each event, the Bedford CERT disaster response trailer is on display for the public to view. Team members staff the booth and answer questions from community members.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 50 |
| 2012 Annual Service Hours: | 200 |
| 2012 Deployments/Activations | 2 |

Program Contact Information

Torin Johnson
Battalion Chief Training/Safety
City of Bedford Fire Department
1816 Bedford Rd
Bedford, TX 76021
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(817) 952-2500

Website & Social Media
bedfordccc.net/



Best Southwest Regional C.E.R.T. Program

Community Emergency
Response Team



Cedar Hill ★
DeSoto ★
Duncanville ★
Lancaster ★
Midlothian ★

CERT

Best Southwest Regional CERT Program

BSWR CERT Volunteers were deployed to the April 3rd Tornado in Lancaster, TX and 6 other minor incidents in other jurisdictions. BSWR CERT also participated in Toad Holler Creek Fest, Country Day on the Hill, Taste of Duncanville, Cedar Hill Block Party, Juneteenth Celebration, Historic Nance Farm Grand Opening, 4th of July Celebration, Ovilla Fire Chief Donny Pickard's funeral and Christmas Parades.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 235 |
| 2012 Annual Service Hours: | 6,288 |
| 2012 Deployments/Activations | 7 |

Program Contact Information

Don Dewberry
Director, BSWR CERT
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Website & Social Media

www.cert-bswr.org

 [www.facebook.com/pages/
Best-Southwest-Regional-CERT-
Program/128851660519819](https://www.facebook.com/pages/Best-Southwest-Regional-CERT-Program/128851660519819)



BSWR CERT welcomed Midlothian CERT as a new jurisdiction to the organization in 2012.





Dallas CERT Program

The City of Dallas Community Emergency Response Team (CERT) Program is currently registered with the Dallas County Citizen Corps Council. The program is coordinated through the City of Dallas Office of Emergency Management and is managed by an Emergency Management Specialist that is employed by the City of Dallas. The City of Dallas Office of Emergency Management currently has 3 Emergency Management Specialists that have completed CERT Instructor training. The Dallas CERT Program is also represented on the North Central Texas Regional Citizen Corps Subcommittee.

The Dallas CERT program has trained over 1300 citizens in the community and businesses since the program's inception in 2007. Outside of emergency activations Dallas CERT stays busy by being active in the city with civic opportunities such as the DFR smoke detector installation program, first aid stations at marathons, various health/safety fairs, recruitment events as well as training and exercise programs that enhance CERT skills.

Initial CERT Training is conducted by the City of Dallas using different resources such as Dallas Fire-Rescue Department for fire extinguisher training and the Dallas Police Department to educate the CERT members on the threat of terrorism. All activities and exercises are coordinated by the City of Dallas, Office of Emergency Management. Dallas CERT coordinates with various outside agencies such as the administration and Public Safety Officials from the Dallas County Community College District to provide CERT training to faculty and staff of multiple campuses and numerous Homeowner and Neighborhood Watch Associations to provide additional CERT trainings to its members. To date, over

1300 volunteers have logged thousands of training and service hours.

Standard Measurements

| | |
|--------------------------------|---------|
| Number of Active Participants: | 425 |
| 2012 Annual Service Hours: | 148,750 |
| 2012 Deployments/Activations | 2 |

Program Contact Information

Cassandra Wallace
 Dallas CERT Program Manager
 City of Dallas Office of Emergency Mngt
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 Dallas, TX 75201
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 (214) 671-8969

Website & Social Media

www.dallascert.com



Public Education/Outreach

Developing and delivering an effective public outreach program is a cornerstone of the mission of the Dallas CERT Program. We work closely with partners in the public and private sector, the faith-based community, school districts and other groups to promote an all-hazards approach to disaster preparedness.

In FY2012, Dallas CERT participated in dozens of public and private safety fairs, seminars trainings and workshops and emergency callouts throughout the city to include:

- Dallas Police Department Chief on the Beat Crime Prevention, Safety & Health Fair
- Dallas Fire Department Smoke Detector Installation Program
- Baylor Hospital Disaster Exercise
- Dallas County MRC Exercises, Trainings & Drills
- Harris County (Houston) CERT Rodeo
- Texas Scottish Rite Bike Rodeo Day
- Volunteer Center of North Texas Call Center Exercise
- April 3 Tornadoes – Lancaster, TX
- Denton County Missing Person Search

During the year, Dallas CERT members distributed more than 5,000 KnowWhat2do booklets, FEMA preparedness brochures, Citizen Corps DVD's and "disaster wheels." Nearly all were available in multiple languages.



Denton County CERT Program

CERT

Established to benefit the citizens of Denton County which consists of 993 square miles, the Denton County CERT team is trained in all aspects of CERT such as Fire Rehab, Crime Scene Preservation, CPR/AED, American Red Cross Shelter, NMIS as well as search techniques for missing children and adults. The team also has Trained Storm Spotters and Ham Radio Operators. We are able to help any Fire or Police entity in Denton County and NCTCOG Region. One of our many goals is to provide CERT training to residents of Denton County. The Denton County Emergency Response Team meets monthly for continuing education, Please see the Calendar of Events for our next training at dentoncountycert.org then go to the Calendar of events.

Denton County CERT also provides on going CERT Training and follow-up training for Business CERT with BeautiControl an affiliate of Tupperware.

Jan 2012 Brenda Gormley, Denton County CERT Coordinator and volunteer was nominated and selected as a Member of the White House Champion of Change.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 365 |
| 2012 Annual Service Hours: | 8,776 |
| 2012 Deployments/Activations | 27 |

Program Contact Information

Brenda Gormley
 Denton County CERT Coordinator/
 Volunteer Specialist
 Denton County Emergency Services
 9060 Teasley Lane
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Brenda.formley@dentoncounty.com
 (940) 349-2855

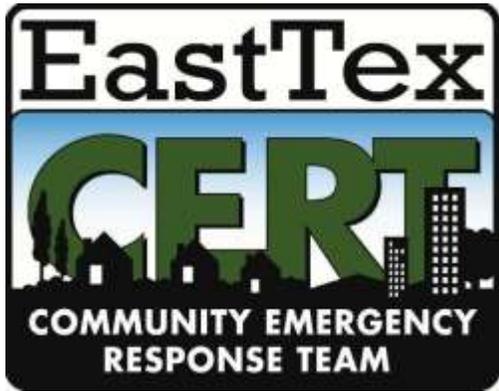
Website & Social Media
www.DentonCountyCERT.org



Champions of Change: Disaster Preparedness

On Thursday, January 19th, sixteen local leaders who prepare their communities for disaster and build a more resilient nation were honored as Champions of Change. These men and women have demonstrated significant innovation and creativity in working to get their communities ready for the unexpected and embraced the approach of involving all members of their communities in emergency preparedness and response, reaching out to faith-based, tribal, non-profit, private sector and community-based organizations, as well as individual citizens.





EastTex CERT Program

The EastTex CERT program is sponsored by Rockwall County Office of Emergency Management, and supported by the Rowlett Citizen Corps Council. The program serves portions of Rockwall, Hunt and Collin counties.

EastTex CERT anticipates rapid growth as the new program takes hold, relationships are developed and more preparedness advocacy is done in our service area. Typically, the program sponsors at least one basic CERT class per year in partnership with area CERT teams.

EastTex CERT responded twice in 2012 to the April tornado damage in Rockwall County. Teams were used to move debris and check on residents in the affected areas.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 12 |
| 2012 Annual Service Hours: | 925 |
| 2012 Deployments/Activations | 2 |

Program Contact Information

Mike Rambo
Program Coordinator
EastTex CERT
PO Box 1662
Rowlett, TX 75030-1662
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(972) 816-3810

Website & Social Media
www.easttexcert.com





Ellis County ESD #2 CERT Program

Our program graduated nine (9) additional members from our April-May/2012 CERT Basic training class provided by Ellis County ESD #2 CERT. These additional members give us a total of 27 members. Funding for this class was from the 2010 SHSG.

One of the new members is a 10 year former member of a DFW area K-9 search team. This new member and her search dog gives our CERT organization K-9 search capability. In addition three (3) of our members attended the 4 day FEMA PER-213 Wide Area Search class. Our CERT has adopted the Wide Area Search procedures and tactics.

Our CERT organization has increased our communication capabilities since ten (10) members now have their amateur radio license and fifteen (15) members have radios capable of on-scene communication. Our CERT is using the five (5) Multi Use Radio Service (MURS) radio channels. In addition to on-scene communication, we use a mass notification system that notifies all 27 members within seconds by text messages to their cell phones and e-mail. A communication standard operating procedure (SOP) was developed in 2012.

In 2012, our CERT conducted three (3) disaster exercises. These exercises included two (2) tornado disaster exercises that used Boy Scout victims. The K-9 search team was used at one of the exercises. Moving and treating multiple victims, cribbing and extrication, and search procedures were part of these exercises. The third exercise was a night time Wide Area Search exercise at a 40 acre field that included three (3) different victims lost in different parts of the field during darkness.

All three (3) exercises were organized using the Incident Command System (ICS). We established a Command Staff, Group Supervisors, and multiple teams at each exercise. An Incident Action Plan (IAP) was developed for each exercise. A debriefing was also held after each exercise. Our standard operation procedures (SOP) have been revised based on lessons learned at each exercise.

We are looking forward to 2013 since we were able to receive a \$2,500 grant from State Farm Insurance. We will be holding another Basic training class with a hope to add 15 additional members. We have also scheduled three (3) disaster exercises and hope to participate in the November Urban Shield exercise.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 27 |
| 2012 Annual Service Hours: | 410 |
| 2012 Deployments/Activations | 0 |

Program Contact Information

Tom Manning
 Planning Coordinator
 Ellis County ESD #2 CERT
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 (214) 325-7186

Website & Social Media





Flower Mound CERT

Flower Mound Community Emergency Response Team (CERT) continued to conduct training in preparation for the typical Texas wind event. This was accomplished through monthly meetings where training was conducted on medical subjects, fire suppression and Light Search and Rescue, radio operations and incident command.

In addition to standard CERT curriculum, the team was also trained on Lost/Missing persons operations both in the classroom and field environments. This training was conducted in conjunction with the Flower Mound VIPS program.

The team had one deployment in 2012 deploying to Lancaster, TX in support of the recovery operations. The team deployed for a single day as part of this effort at the request of the City of Lancaster and performed clean-up operations on several structures during the course of a very long duty day. The team worked with other CERT jurisdictions during this deployment.

The team also provided first aid support at three separate town events; the 4th of July Parade and the 4th of July Festival as well as the town's effort to build a playground at Heritage Park as part of a community project.

The CERT team also helped host a National Weather Service storm watcher event at the Flower Mound Community Activity Center. This was open to the public and saw great attendance.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 100 |
| 2012 Annual Service Hours: | 1,860 |
| 2012 Deployments/Activations | 1 |

Program Contact Information

Scott Townsend
 Citizen Corps Council Member
 Town of Flower Mound
 2121 Cross Timbers Road
 Flower Mound, TX 75028
 Scott.townsend@flower-mound.com
 (972) 874-6000

Website & Social Media

www.fmcert.org





Fort Worth Police CERT Program

CERT

The Fort Worth CERT program was revamped in late 2012. Since February 2013 five basic CERT trainings have been completed.

On March 10 CERT was requested to assist on a search for human remains on a cold case homicide. Seven volunteers participated beginning at 5:30 am until 9 pm that night.

Due to the bombings in Boston CERT was requested to assist the Fort Worth Police Department in the Emergency Operations Center during the four day Arts Festival. It was also tasked to work not only the E.O.C. for four days during MayFest, but also provide surveillance for the grounds during the festival. This required approximately 20 volunteers.

Approximately 40 CERT members were trained on radio operations in preparation for the MayFest event.

Standard Measurements

| | |
|--------------------------------|----|
| Number of Active Participants: | 40 |
| 2012 Annual Service Hours: | 0 |
| 2012 Deployments/Activations | 0 |

Program Contact Information

Charles Lewis
CERT/CPAA Coordinator
Fort Worth Police Department
350 W. Belknap Street
Fort Worth, TX 76102
Charles.lewis@fortworthtexas.gov
(817) 253-5587

Website & Social Media

<https://sites.google.com/a/fwcert.org/www/>



The Fort Worth Police CERT program is providing training opportunities to include search and rescue, sign language to better serve the deaf (and offering it to other jurisdictions), and communications. The program is developing and expanding into the business and faith based communities through outreach and public education.



Frisco Fire Department CERT Program

CERT



We completed 2012 with 15 trained citizens and 14 of those were added to our "ACTIVE" database. The drama team from the local high school coordinated the victims and moulage for 2 very successful mock drills. During the drills, returning CERT members come back and join the present team to brush up on their skills, etc. In 2012 we continued to add to our volunteer base and our reverse 911 database for CERT call-outs.

Standard Measurements

| | |
|--------------------------------|----|
| Number of Active Participants: | 15 |
| 2012 Annual Service Hours: | 0 |
| 2012 Deployments/Activations: | 0 |

Program Contact Information

Jean May
Emergency Management Specialist
Frisco Fire Department
8601 Gary Burns Drive
Frisco, TX 75034
jmay@friscofire.com
(972) 292-6342

Website & Social Media

[www.friscotexas.gov/
departments/fire/
communityeducation/Pages/
CERTClass.aspx](http://www.friscotexas.gov/departments/fire/communityeducation/Pages/CERTClass.aspx)





CERT of Hood County, Texas

CERT of Hood County, Texas is a new program in North Central Texas. It has the support of the Commissioners court, County Judge, Sheriff, and EMC. Though new, it had a 100% conversion rate from its first class to the team. Hood County CERT has had multiple opportunities to educate the local community about disaster preparedness for a variety of hazards that may impact or affect the area. The goal is to have every citizen prepared for the first 72 hours after a disaster.

Granbury, the county seat, has a large retirement community and is a renowned tourism destination making it even more important to educate the populace. But it also provides a large pool of potential volunteers.

Standard Measurements

| | |
|--------------------------------|----|
| Number of Active Participants: | 20 |
| 2012 Annual Service Hours: | 30 |
| 2012 Deployments/Activations | 1 |

Program Contact Information

Stephanie Parker
 CERT Coordinator
 Hood County Fire Marshal's Office
 201 W. Bridge Street
 Granbury, TX 76048
 hoodcountycert@gmail.com
 (817) 579-3330 Ext 6223

Website & Social Media
www.facebook.com/pages/CERT-of-HOOD-COUNTY-Texas





Lucas CERT Program

In 2012 the Lucas Fire Department held two CERT trainings; one in March and the other in September. For the September training we partnered with Allen CERT. Members of Allen and Lucas CERT teams worked together. In January members of the Lucas CERT team attended the Collin County SkyWarn training presented by Meteorologist from the National Weather Service. In February, American civil engineer and meteorologist concentrating on damage analysis particularly that from wind and other weather phenomena, Tim Marshall gave a presentation to members of the Lucas and Allen CERT teams on Storm Damage Assessment. Easter weekend, April; three members of the Lucas CERT team responded to the call for help from a local jurisdiction after a Tornado devastated part of their community. Also in April the Lucas CERT held a "How Texans Prepare" movie night for citizens of Sies Lagos.

We partnered with the Plano Amateur Radio Club to hold a Ham Radio class for our CERT and Fire department members. In May members of the Lucas CERT team attended a "Live Fire" training exercise where they set up a rehab tent and practiced the skills learned to provide rehab to the fire fighters during an incident. In June the CERT Coordinator attended the National Fire Protection Association Conference (NFPA) in Las Vegas, NV.

In July, Collin County Sheriff Thomas Dickey provided traffic control training to CERT members. In September the CERT Coordinator attended the CERT Program Manager training in Emmitsburg, MD.

In October members of the Lucas CERT staffed a disaster preparedness table at the Lucas Fire Department Open House. To promote the Firewise Communities program we invited the Texas Forest Service and Smokey Bear. Our youngest CERT member was the "Wrangler" for Smokey Bear as he walked around to greet citizens. Also in October the Lucas CERT members staffed a Disaster Preparedness booth at the City of Lucas Founders Day. At both events the members of the Lucas CERT educated the citizens of Lucas on disaster preparedness and the CERT program.

During 2012 members of the Lucas CERT and Lucas Fire Department worked on the application to have the City of Lucas become a recognized Firewise Community.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 25 |
| 2012 Annual Service Hours: | 881 |
| 2012 Deployments/Activations | 1 |

Program Contact Information

Bobette Mauck
 CERT Coordinator
 Lucas Fire Department
 665 Country Club Rd.
 Lucas, TX 75002
 bmauck@lucasfire.com
 (972) 727-1242

Website & Social Media
www.lucasfire.com





McKinney CERT Program

McKinney CERT served its citizens and North Central Texas in an unprecedented manner in 2012. McKinney CERT volunteers disseminated disaster preparedness education and/or augmented Emergency Medical Services by conducting first aid at several community events including the Annual SkyWarn Conference, Relay for Life and Red, White and BOOM! McKinney CERT's most notable moment of 2012 was the response to the City of Lancaster.

The City of Lancaster received heavy damage from the severe weather outbreak experienced in the DFW region on April 3, 2012. That Friday, April 6th, the City of McKinney received a request from the Lancaster EOC to coordinate a region wide CERT response to assist with various assignments on Saturday, April 7th. CERT Teams served as advanced Public Relation Teams going door to door in the damaged neighborhoods conducting the following tasks:

- Collecting signed property waivers from residents that would allow volunteers to come onto their property; and
- Handing out information that would direct residents to the Disaster Assistance Center (DAC) to get assistance.

Upon securing property waivers, CERT Teams conducted debris removal by picking up and moving debris from private property to the right of way.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 160 |
| 2012 Annual Service Hours: | 100 |
| 2012 Deployments/Activations | 4 |

Program Contact Information

Karen Adkins
 Emergency Management Coordinator
 City of McKinney
 2200 Taylor-Burk Drive
 McKinney, TX 75071
 kadkins@mckinneytexas.org
 (972) 547-2868

Website & Social Media

www.mckinneyoem.org



This coordinated response would not have been possible without the hard work and commitment of Captain Chad Husbands (McKinney CERT Instructor) and Assistant EMC Randall Gurney (McKinney CERT Coordinator).

Captain Husbands served as the CERT Field Commander directing a total of 110 CERT members representing 14 counties/cities within the region. CERT members visited 500 homes disseminating information about the Disaster Assistance Center, secured 111 debris removal waivers and moved debris to the right-of-way at 109 of those properties. The day was long and the work was hard but our CERT Teams prevailed in conducting a successful operation.

Randall Gurney served as the Liaison Officer between CERT Field Command and the Lancaster EOC ensuring that objectives from Lancaster were met and all concerns from the field handled in a timely manner.

The dedication and knowledge of CERT volunteers coupled with the leadership of CERT Instructors and program coordinators whose selfless service to public safety bring them together at a moment's notice to serve our citizens is to be commended.



North Richland Hills CERT Program

CERT

The NRH CERT program is the oldest CERT program in Tarrant County. In 2012 the NRH CERT program held two basic CERT training programs and one Train the trainer delivery. This past year 60 students received the basic CERT

training and 15 received the CERT Trainer training. The NRH CERT program also hosts students from 3 other cities to provide a combined training program with the neighboring cities of Richland Hills, Watauga and Colleyville.

The NRH CERT tram was utilized three times this past year to assist with city sponsored events. The entire team has provided over 2800 hours of volunteer/training work to the City of North Richland Hills. NRH CERT has one more basic training class scheduled for 30 students scheduled for the fall of 2013.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 110 |
| 2012 Annual Service Hours: | 3,847 |
| 2012 Deployments/Activations | 3 |

Program Contact Information

Sean Hughes or Tammy Gordon
CERT Coordinators
North Richland Hills Fire Department
7202 Dick Fisher Drive North
North Richland Hills, TX 76180
NRHCERT@gmail.com
(817) 427-6900

Website & Social Media
www.nrhcet.org



The NRH CERT program continues to thrive due to the prudent utilization of various grant funding for training new students. Monthly Continuing Education training is utilized to provide new training as well as refreshing the basic training course material.





Parker County CERT Program

CERT

With support of Parker County Judge Mark Riley and Shawn Scott, EMS, Parker County Citizen Corps programs grew during the year to include Teen CERT and Fire Corps in addition to CERT. It included multiple activations for fire rehab across the county. Information booths were set up at fairs and festivals across the county during the year including health fairs and several Ham Fests. In addition to the educational materials, a rehab area with chairs and misting fan was set up at the annual Parker County Peach Festival in Weatherford and Springtown Wild West Days.

An opportunity opened for teaching TEEN CERT at Weatherford High School in the spring and fall through the HOSA and Law, Public Safety, Corrections & Security programs in their Career Technology Department. A local scouting troop also went through the adult class.

Ongoing training created opportunities for personal growth that has been beneficial to the residents of Parker County. This included ICS classes, CPR/AED, drive through POD set up, traffic management, fire rehab, communications, as well as partnering with Weatherford College for a graphic exercise with their nursing students. Participation with other jurisdictions in their drills or exercises continues to create good will and camaraderie throughout the region while honing local skills.

In September 2012, the CERT team provided set up, support and site management to drive through flu shot clinics at 3 locations around the county. The collaboration with the Parker County Hospital District, that provided the shots and medical staff to administer them, was a major success that will be repeated in September 2013.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 74 |
| 2012 Annual Service Hours: | 2,813 |
| 2012 Deployments/Activations | 8 |

Program Contact Information

Kit Marshall
Community Liaison for Emer. Management,
Grant Writer/Coordinator
Parker County Emergency Management Dept.
215 Trinity Ave
Weatherford, TX 76086
Kit.marshall@parkercountytexas.com
(817) 598-0696

Website & Social Media

www.parkercountyemergencymanagement.com/emergencymanagement.asp





Rowlett CERT Program

The Rowlett CERT program is sponsored by Rowlett Fire Rescue, and supported by the Rowlett Citizen Corps Council. The program serves northeastern Dallas county in the Rowlett area.

In April 2012, Rowlett CERT responded to tornado outbreaks in Rockwall County and Lancaster with support teams. Teams deployed to assist Rockwall County immediately after the storm and again the next day helping with door-to-door surveys of immediate needs. Teams later answered a regional call for CERT assistance to assist with debris identification and removal.

In May, 2012 Rowlett CERT was activated to search for a missing child on Memorial Day weekend. While the child was quickly found by other Rowlett first responders, CERT was able to muster 21 volunteers in just 15 minutes to answer the call.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 120 |
| 2012 Annual Service Hours: | 4,424 |
| 2012 Deployments/Activations | 4 |

Program Contact Information

Erik B. Ernst
Program Director
Rowlett CERT
PO Box 1662
Rowlett, TX 75030-1662
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(214) 709-3078

Website & Social Media
www.rowlettcert.com

 [www.facebook.com/
groups/155406024515700/](https://www.facebook.com/groups/155406024515700/)



The program taught 2 basic CERT G317 classes, February and August using the 2-day format and graduated over 30 new volunteers.

CERT members participated in Amateur Radio Technician, Two-way Radio Familiarization, Chainsaw Safety Operations, and Wide Area search class just to name a few of the ongoing training opportunities offered.

Rowlett participated in a joint CERT exercise at Terrell State Hospital with teams from EastTex, Rockwall, Sachse, Terrell and Terrell State Hospital in October.

Rowlett sent a team to the 6th Annual Harris County CERT Rodeo Roundup and placed 2nd overall.



Sachse CERT Program

Sachse CERT is sponsored by the City of Sachse Fire-Rescue Department. Sachse CERT has become very active since our start in 2006, and is very well recognized for contributions of manpower and services not only to Sachse, but the surrounding communities. Sachse CERT currently has 35 active responders and we have trained several hundred citizens using the FEMA CERT curriculum. Sachse's goal is to support a fall and spring CERT course each year.

Each year, Sachse CERT provides support for numerous Sachse events including parades, fireworks, marathons and Sachse Fallfest, as well as our neighbors in adjoining cities when asked. Typical duties include traffic control, radio communications, first aid, information and crowd control. CERT also promotes public education by assisting such efforts of the Fire and Police Departments.

Sachse CERT also provides services 24/7 to the city during smaller and larger scale incidents ranging from structure fires (Firefighter/Police rehab), lost child searches, communications outages (radio and/or telephone) and weather related events. Most of our responders are licensed Amateur Radio operators and cross-trained as SKYWARN Storm Spotters w/ties to RACES and ARES. Regionally, Sachse has responded to the Lancaster Tornado and supported multi-agency training at DFW airport and College Station's "Disaster City".

Our CERT responders are typically offered between 80 and 100 hours of free training comprised of a mix between monthly (2nd Monday) evening training, periodic field drills and training with neighboring CERT and related groups. Our CERT responders are asked to attend at least 50% of these to maintain their proficiency.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 35 |
| 2012 Annual Service Hours: | 1,041 |
| 2012 Deployments/Activations | 20 |

Program Contact Information

James Marple
Lieutenant, CERT Liaison
Sachse Fire Rescue
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(972) 495-0975

Website & Social Media
www.sachsecert.net



Sachse CERT believes very firmly in joint-training and welcomes cooperation from and with our neighbors. Training participation with Rowlett, Fate and Terrell CERT at Terrell State Hospital was a highlight for 2012.

During 2012, Sachse CERT continued regular training sessions focusing on strengthening the basic CERT skills while providing enhanced training with Sachse Fire-Rescue. The additional skills ranged from refilling SCBA air tanks, rolling and loading fire hose to perimeter control and scene safety. In 2012, CERT was activated 20 times.

Looking forward, Sachse plans to continue working to establish relationships regionally, while strengthening ties with neighboring CERT programs in Rowlett/EastTex, Murphy, Wylie, Garland and others.



Town of Trophy Club CERT & VIPS

The CERT and VIPS (CoPs) in Trophy Club have been actively assisting not only the emergency services in Trophy Club but have assisted other departments as well. Members assisted the Parks Department by installing, maintaining, and checking stationary cameras along park trails to enhance safety on the trails and prevent or enhance the investigation of vandalism and other criminal activities. This accounts for the majority of the “deployments/activations”.

The CoPs assist with vehicle maintenance transports as well as actively patrolling. CERT has not been deployed to a disaster but remains a viable asset that is available, trained, and equipped to respond.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 22 |
| 2012 Annual Service Hours: | 1,197 |
| 2012 Deployments/Activations | 178 |

Program Contact Information

G. Scott Kniffen
Chief of Police
Town of Trophy Club
100 Municipal Drive
Trophy Club, TX 76262
skniffen@ci.trophyclub.tx.us
(682) 831-4650

Website & Social Media
www.trophyclub.org





Denton ISD Teen CERT Program

For the last 4 years each semester we have had the pleasure of introducing local high school juniors and seniors to Emergency preparedness both in the morning session and afternoon sessions. Not only has Teen CERT been introduced and taught but other subjects added last year included WebEOC Training, Amateur Radio certification, tour of EOC's, FEMA, introduction to Health Dept. and West Nile, to name a few. The students decided to establish a UNICEF group and both classes put their incident Command principals together by organizing and running a blood drive, sponsored by Teen CERT, for ATC.

Due to the school environment we have added a few classes within the CERT class. In medical they are taught about gun wounds, and shock, they have written emergency plans not only for home but for school , finding and voicing their safety concerns should the school take a direct hit. Search and rescue they have learned to use the resources that they have on hand, setting up triage and establishing a best practice should they have to use this skill.

Standard Measurements

| | |
|-------------------------------|-------|
| Number of Classes in 2012: | 4 |
| Estimated Number of Students: | 65 |
| 2012 Annual Service Hours: | 1,300 |

Program Contact Information

Brenda Gormley
 Denton County CERT Coordinator/
 Volunteer Specialist
 Denton County Emergency Services
 9060 Teasley Lane
 Denton, TX 76210
 Brenda.formley@dentoncounty.com
 (940) 349-2855

Website & Social Media

 www.DentonCountyCERT.org



They have looked at Terrorism and in the eyes of teenagers what they see as possible targets. They have teams with the ICS in place during each class.

We would like to thank the Dean Carla Ruge and Disaster Response teacher Jeff Arrington for the opportunity to introduce Teen CERT in Denton ISD and for the Keeping School Safe Award for Denton ISD for 2012.





Parker County Teen CERT

With support of Parker County Judge Mark Riley and Shawn Scott, EMS, Parker County Citizen Corps programs grew during the year to include Teen CERT in addition to CERT.

An opportunity opened for teaching TEEN CERT at Weatherford High School with support from the High School principal in the spring and fall through the HOSA and Law, Public Safety, Corrections & Security programs in their Career Technology Department. A local scouting troop also went through the adult class for a total of 65 students.

This additional training with the students has enabled them to assist teachers with clearing their assigned zones during fire drills. Additionally a team of students in the HOSA track were able to compete in the CERT competition in their region, placing high enough to advance to the state competition.

Standard Measurements

| | |
|-----------------------------|-------|
| Number of Trained Students: | 60 |
| 2012 Annual Service Hours: | 1,260 |

Program Contact Information

Kit Marshall
Community Liaison for Emer. Management,
Grant Writer/Coordinator
Parker County Emergency Management Dept.
215 Trinity Ave
Weatherford, TX 76086
Kit.marshall@parkercountytexas.com
(817) 598-0696

Website & Social Media

www.parkercountyemergencymanagement.com/emermanagement.asp



Engaging our youth in program and leadership development in today's climate requires finesse. Adding youth volunteers who have been properly trained with stated expectations, boundaries, and structure coupled with positive reinforcement and creative opportunities for them is a win-win combination that provides added skills that sets them apart from the rest of their classmates.





Rowlett Explorer Post One

Building a Better Tomorrow Today is the Explorer Motto.

TEEN CERT

Rowlett Explorer Post One is sponsored by the Rowlett Citizen Corps Council and serves the general Rowlett area. Exploring is a youth program chartered through Boy Scouts of America's Learning for Life organization. The goal is to allow career education for young men and women between the ages of 14 and 20 years of age. Exploring provides real life experience to help young people mature and to prepare them to become responsible and caring adults.

Rowlett's Explorer Post One is open to any individual interested in Emergency Management, Disaster Services, Radio Communications, Public Safety or is just looking for some way to seek new experiences, volunteer or give back to their community. Color, race, religion, gender, sexual orientation, ethnic background, economic status, or citizenship is not criteria

for participation. Adults involved with the Post are selected by RCCC and then must undergo criminal background checks with both the City of Rowlett and the Boy Scouts of America before they are allowed to join. To ensure the safety of our youth, they must also take additional Youth Protection Training every two years.

The program guides young adults through career choices in public safety by providing positive reinforcement, leadership and career training, mentoring and community service. The Post regularly engages its members in camping, repelling and climbing, canoe/kayaking, and other outdoor activities that build confidence, team spirit and leadership.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 15 |
| 2012 Annual Service Hours: | 2,519 |
| 2012 Deployments/Activations | N/A |

Program Contact Information

Scott Hart
Program Director/Advisor
PO Box 1662
Rowlett, TX 75030-1662
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(214) 732-9548

Website & Social Media

www.rowllettexplorers.com

www.facebook.com/pages/
Explorer-Post-1-Rowlett-
TX/91230234907



Flower Mound Rehab 504

Flower Mound Rehab 504 responded to several house fires during the course of 2012 deploying in support of Flower Mound Fire Department and one in support of the Double Oak Volunteer Fire Department. Additionally, the team

participated in training scenarios at the Lewisville Fire Training Center as well. In all cases, members responded quickly and provided a number of services to support the firefighters on scene:

- Cold Wet Cloths to help cool the first responders down
- Liquid refreshment to help replenish the liquids lost in a fire environment
- Substance in the form of energy bars or crackers to help replace calories burned during firefighting activities
- Chairs so they could rest and prepare to go back in for more firefighting activities
- Tracking of incoming/outgoing firefighters to help paramedics monitor vital signs of firefighters

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 25 |
| 2012 Annual Service Hours: | 100 |
| 2012 Deployments/Activations | 9 |

Program Contact Information

Scott Townsend
Citizen Corps Council Member
Town of Flower Mound
2121 Cross Timbers Road
Flower Mound, TX 75028
Scott.townsend@flower-mound.com
(972) 874-6000

Website & Social Media

www.fmcert.org



At the request of the Flower Mound Police Department Rehab unit also deployed in support of a police operation when a murder scene was discovered within the Flower Mound Town limits. Given the fact that it was winter during the deployment, only basic provisions were provided to officers assigned to the scene.



Mesquite Fire Corps

The City of Mesquite Fire Corps program was established five years ago in the Mesquite Fire Department thanks to the support of the Fire Chief, Mark Kerby, Mesquite City Council Members, department membership, and the commitment of the volunteers. It was created as a means to integrate the Citizen Fire Academy graduates into a long term community oriented program to serve our citizens. This group started out with little more than a desire to lend a helping hand.

In 2012, Fire Corps received a new Rehab vehicle purchased with Homeland Security grant funding. This vehicle has the capability to be utilized on long duration events to provide shade, heaters, a stove, and items for rehabbing public safety professionals. This vehicle was put into service in October 2012 and has already been called out to several calls.

The Mesquite Fire Corps program is fairly young with just starting its fifth year of incorporation. On April 3, 2012, there were a total of 17 tornadoes that touched down in the Dallas Forth Worth area. This included the

City of Lancaster which had an F-2 tornado rip through 7.1 miles of the city. On April 6, 2012, the City of Mesquite received a request to provide Rehab for CERT volunteers. Rehab left for Lancaster on April 7th. Fire Corps provided Rehab services to public safety personnel and over 85 CERT members located in Lancaster that day.

Mesquite Fire Corps has also gotten involved in many activities located throughout the City of Mesquite including a rest stop and first aid station at the Mesquite Rodeo Bike Ride, supporting Emergency Management and Fire Department personnel at the Real Texas Festival, helping Mesquite Fire Department host a puppet show, and by teaching children about fire safety and involvement in the AirFest.

Fire Corps personnel, over the years, have grown tremendously in the way that they are able to support the Fire Department with anything that they are tasked with. This group of individuals goes above and beyond the call of duty to make sure that the jobs that are assigned are completed properly and in a timely manner.

FIRE CORPS

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 31 |
| 2012 Annual Service Hours: | 1,771 |
| 2012 Deployments/Activations | 14 |

Program Contact Information

Raymond Rivas
 Emergency Management Coordinator
 City of Mesquite
 1515 N. Galloway Avenue
 Mesquite, TX 75149
 rivas@mesquitefire.org
 (972) 216-6317

Website & Social Media
www.cityofmesquite.com/oem.act.php





Parker County Fire Corps

With support of Parker County Judge Mark Riley and Shawn Scott, EMS, Parker County Citizen Corps programs grew during the year to include Teen CERT and Fire Corps in addition to CERT. It included multiple activations for fire rehab across the county.

This included support at several large fires to include tent, chairs, water, cooling neck wraps and assistance with the fire hose on one location. Information booths were set up at fairs and festivals across the county during the year including health fairs and several Ham Fests. In addition to the educational materials, a rehab area with a tent, chairs and misting fan was set up at the annual Parker County Peach Festival in Weatherford and Springtown Wild West Days.

Training on rehab and making one's home and property fire-wise was also provided for the team. Ongoing training created opportunities for personal growth that has been beneficial to the residents of Parker County. This included ICS classes, CPR/AED, drive through POD set up, traffic management, fire rehab, communications, as well as partnering with Weatherford College for a graphic exercise with their nursing students. Participation with other jurisdictions in their drills or exercises continues to create good will and camaraderie throughout the region while honing local skills.

FIRE CORPS

Standard Measurements

See Parker County CERT stats

Program Contact Information

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Website & Social Media

www.parkercountyemergencymanagement.com/emer-management.asp





**CITIZEN FIRE ACADEMY
ALUMNI ASSOCIATION**

Richardson Fire Corps

FIRE CORPS

Members of the Citizen Fire Academy Alumni Association (CFAAA) are graduates of the Citizen Fire Academy and act as an auxiliary, supporting the Richardson Fire Department (RFD). The members meet monthly and take part in programs with the goal of increasing their knowledge and support of the RFD.

The Alumni Association supports the Fire Department by operating a rehabilitation unit that responds to emergency incidents, providing water, cool towels and relief for firefighters at the scene of extended emergencies. The alumni also assists with community safety fairs, fund-raising activities, and City of Richardson special events. A new program the CFAAA will be involved in, is the Life Saver program and installing smoke alarms for those Richardson residents who qualify for this program. Throughout the year, the CFAAA provides many other volunteer opportunities for our members.

Standard Measurements

| | |
|--------------------------------|----------|
| Number of Active Participants: | 55 |
| 2012 Annual Service Hours: | 2,177 |
| 2012 Deployments/Activations: | Sporadic |

Program Contact Information

Steve Dossett
Assistant Chief
Richardson Fire Department
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Richardson, TX 75081
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(972) 744.5752

Website & Social Media

<https://www.cor.net/index.aspx?page=180>





Rowlett Fire Corps

The Rowlett Fire Corps program formed in early 2002 to provide rehab and support services for Rowlett Fire Rescue and Police Departments. Fire Corps maintains a consistent membership roster of 30 to 36 persons. Members participate on rotating teams of 8 to 10 members who respond within 30 minutes when activated to large or extended emergency incidents. The program serves Rowlett and mutual aid cities and provides 24/7 coverage.

The Fire Corps program was activated 17 times in 2012, and responded to its 100th call for service in August. Fire Corps members voted once again to voluntarily contribute \$25 each to help offset expenses attributed to the operation of the program. Over the 9 year history of the program, costs average out to be approximately \$80 cost per call in generator fuel, Gatorade, water, snacks and other supplies and equipment.

Standard Measurements

| | |
|--------------------------------|-----|
| Number of Active Participants: | 28 |
| 2012 Annual Service Hours: | 328 |
| 2012 Deployments/Activations | 12 |

Program Contact Information

David Sward
 Program Director
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 Rowlett, TX 75030-1662
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 (214) 883-4418

Website & Social Media
www.rowlettcitizen corps.org



Rowlett Fire Corps conducted a joint Smoke Alarm Blitz twice in 2012 with the Rowlett Fire Marshal's Office. Volunteers went door-to-door in at risk neighborhoods and offered replacement smoke alarms and batteries to residents free of charge. Literature bags were left at nearly 300 residences, The program is scheduled to continue in 2012 targeting several mobile home communities in the City.





Dallas County Medical Reserve Corps

April – Following the Lancaster tornado, Dallas County MRC was asked to send nurses and non-medical support volunteers to assist in shelter clinic operations along side American Red Cross personnel.

May – A Functional POD Exercise (FEX) at a local high school drew 82 MRC volunteers to train in the set-up, operation, and demobilization of a mass prophylaxis point-of-dispensing. Approximately 300 local citizens were recruited to act as “general public” POD clients to add real-time pressure to the screening and dispensing process.

June –MRC volunteers were recruited to organize and pack medical and administrative supplies into 5' x 3' x 4' mobile cases (“Ready Packs”) for deployment to POD sites during emergencies. The 21 volunteers logged 82 hours during the week-long project.

July – Sept. Thirty-one MRC volunteers logged 251 hours in support of the Epidemiology surge caused by response to West Nile Virus. Physicians, nurses, and non-medical volunteers, previously trained to conduct Epi-questionnaire telephone interviews, were given situation briefings and just-in-time refresher training before conducting the calls.

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 1,523 |
| 2012 Annual Service Hours: | 662 |
| 2012 Deployments/Activations | 7 |

Program Contact Information

Jess Wade
Emergency Volunteer Program Coordinator
Dallas County HHS, Public Health
Preparedness Division
2377 N. Stemmons Frwy, Suite 500
Dallas, TX 75207
Jess.wade@dallascounty.org
(214) 819-1922

Website & Social Media

[www.dallascounty.org/
departments/hhs/
medreserve.html](http://www.dallascounty.org/departments/hhs/medreserve.html)



Point of Distribution (POD) Exercise 2012



Denton County Medical Reserve Corps

The Denton County MRC actively participated in over 16 training events including Shelter Operations, Resource Tool Kit Show & Tell and Psychological First Aid to name a few. Our team has continued to readily attend training and respond when needed with average training events including over 42 participants. The MRC was activated in August of 2012 to support the West Nile virus response in Denton County. They completed disease investigation on over 180 cases and answered approximately 500 calls on our West Nile information line. The Denton County Preparedness team would not have been able to accomplish its' mission without these valuable members.

Standard Measurements

| | |
|--------------------------------|--------|
| Number of Active Participants: | 789 |
| 2012 Annual Service Hours: | 15,000 |
| 2012 Deployments/Activations: | 1 |

Program Contact Information

Sandi Wiggins
Asst. Preparedness/MRC Coordinator
Denton County Health Department
535 S. Loop 288, Suite 1043
Denton, TX 76206
Sandi.wiggins@dentoncounty.com
(940) 349-2923

Website & Social Media

www.dentoncounty.com/HEART



MRC



Tarrant County Medical Reserve Corps

The Tarrant County Medical Reserve Corps (TCMRC) was created to support the existing public health infrastructure in the event of a large-scale public health emergency and other times of community need.

To be most effective during emergency response, volunteers must be organized, trained, and pre-credentialed in order to rapidly integrate into existing emergency response systems. The TCMRC provides the organizational structure needed for managing volunteer activities before, during, and immediately following a large scale public health emergency.

In the event of a large-scale public health emergency, thousands of medical and non-medical volunteers will be needed to assist with Point of Dispensing (POD) site and/or shelter operations.

Our Mission:

The mission of the TCMRC is to establish a network of local medical and non-medical volunteers who are willing to assist before, during and after a public health emergency.

Standard Measurements

Number of Active Participants: 1,719

Program Contact Information

Monica Tipton, M.Ed.
MRC Coordinator
Tarrant County Public Health
1101 S. Main St, Ste. 2506
Ft. Worth, TX 76104
mrc@tarrantcounty.com
(817) 321-5319

Website & Social Media

www.bealocalhero.org/tarrantcounty



Who Can Volunteer?

Anyone meeting the following criteria is eligible to apply:

- 18 years or older
- In good health emotional and physical health
- Has a valid email address
- Has a willingness to assist the residents of Tarrant County

Volunteer Commitment:

The success of the MRC is based on the availability of its volunteers to respond in a timely manner when activated. Therefore, each potential volunteer should consider their family responsibilities, work commitments and any other possible limitations prior to volunteering.



Flower Mound VIPS

The Flower Mound Citizen Police Academy Alumni Association had a very active year with Flower Mound Police Department. Event/Activity coverage was as follows:

- Citizen Public Safety Patrol (Citizen Patrol)
- 4th of July Parade support
- 4th of July Festival support
- Christmas Parade support
- Santa Cops Program
- Traffic Speed Monitoring Program
- Volunteer training

- Citizen Police Academy support
- Jr Citizen Police Academy support
- Advance Citizen Police Academy support
- Hostage Negotiator Training support
- Child Safety Seat Inspection support
- Halloween Patrol support
- Heritage Park Playground build support
- Hosting CPAANT meeting
- Kidfish Even support
- Flower Mound High School Football support
- Marcus High School Football support
- Trail Patrol support
- Lost/Missing Person volunteer support (Activation)
- Medal of Honor Parade

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 100 |
| 2012 Annual Service Hours: | 6,700 |
| 2012 Deployments/Activations | 1 |

Program Contact Information

Scott Townsend
 Citizen Corps Council Member
 Town of Flower Mound
 2121 Cross Timbers Road
 Flower Mound, TX 75028
 Scott.townsend@flower-mound.com
 (972) 874-6000

Website & Social Media

www.fmcpaaa.org





Grand Prairie VIPS/COPS

The Grand Prairie Police Department Citizens On Patrol program began in August, 2012. Three decommissioned squad cars have been refurbished with COP signage, and 8 radios are dedicated to the program. Volunteers go through training and are issued distinctive uniforms and ID.

Other VIPS volunteer activities include office tasks, data entry, detention center assistance, victim assistance and chaplaincy.

The Youth Boxing program started in November 2012 and has already shown evidence of positive change in the lives of “at risk” youth in the community.

Standard Measurements

Number of Active Participants:

- COP – 21
- VIPS - 9
- CPAAA – 56
- Explorers – 21
- Youth Boxing - 19
-

Program Contact Information

Emil Balliet
 Volunteer Coordinator
 Grand Prairie Police Department
 1525 Arkansas Lane
 Grand Prairie, TX 75052
 eballiet@gptx.org
 (972) 237-8998

Website & Social Media

www.GrandPrairiePolice.org

 <https://www.facebook.com/grandprairiepolice>

 @GrandPrairiePD



The GPPD also partners with Victim Relief Ministries. VRM is a faith-based organization established thirteen years ago. The Grand Prairie Chapter started in 2012 with 3 members and grew to 75 during the first year. VRM volunteers are classified as Chaplains, Crisis Responders, and Neighbors Keepers with appropriate training for each category.

Chief of Police, Steve Dye, is an advocate of community policing and he established the position of Volunteer Coordinator as of February 2013 with the purpose of organizing and expanding citizen volunteer services working with the Grand Prairie Police Department in reducing crime and improving the quality of life for all Grand Prairie citizens.



Grapevine VIPS

In 2012 the Grapevine Volunteers in Police Service received the International Association of Chiefs of Police/Wilmington University Award for Outstanding Achievement in Law Enforcement Volunteer Programs.



"This award was presented in recognition of a volunteer program that demonstrates innovative, effective practices for augmenting sworn or civilian staff and/or improving service delivery to their communities."

Standard Measurements

| | |
|--------------------------------|--------|
| Number of Active Participants: | 49 |
| 2012 Annual Service Hours: | 12,181 |
| 2012 Deployments/Activations | 3,769 |

Program Contact Information

David Perry
 VIPS Director
 Grapevine Police Department
 307 West Dallas Road
 Grapevine, TX 76051
 dperry@grapevintexas.gov
 (817) 905-5216

Website & Social Media
[http://www.ci.grapevine.tx.us/
 Index.aspx?nid=446](http://www.ci.grapevine.tx.us/Index.aspx?nid=446)



From the awards brochure:

Program Accomplishments

Members of the City Council, the City Manager, officers, and residents have contacted the VIPS Director to express their satisfaction with the program. Various Grapevine city departments have requested VIPS assistance. Volunteers have provided escort service from dances at the Senior Citizen Center, provided traffic control for special events, and accompanied Rotarians while putting out flags on observed holidays. Volunteers have been called in to assist with locating missing children, including one instance at a Halloween festival in which the VIPS foot patrol located two children within minutes of their being reported missing. Since the program's inception in 2006, volunteers have contributed 59,000 hours of service. They have relieved motor officers of crossing guard duties more than 650 times and conducted more than 7,000 security checks, 1,700 neighborhood checks, 2,500 citizens assists, 500 motorist assists, and 150 crash assists.

VIPS



Richardson VIPS

The Richardson Volunteers In Police Service (VIPS) program started in 2002 when 26 people joined the program. Volunteers receive formal training on tasks involving Vacation House Watch, Abandoned Vehicle Notification, Commercial Vehicle Inspections, Fingerprinting, Records, Warrants, and clerical duties. Volunteers also assist the Patrol, Investigations, Crime Prevention, Property, Motorcycles and Equipment Control divisions and sections.

Police Volunteers in Patrol Operations (Field Operations Volunteers) are outfitted with formal uniforms that readily identify them to the public. The police department has allocated three dedicated vehicles to the volunteer program, marking them with "Volunteers in Police Service and VIPS" on the sides of the cars. Field Operations Volunteers utilize the same

radios and in-car computers as Police Officers for communications and dispatching while performing their duties.

The formal training and subsequent on-the-job training provides the police volunteers with the skills necessary to do their tasks. The VIPS provide more than 19,000 hours each year. Prospective volunteers need to be at least 18 years old and live or work in the City of Richardson. For more information about this exciting opportunity, contact Volunteer Coordinator Sue Stevens at 972-744-4842 or Sue.Stevens@cor.gov.

Standard Measurements

| | |
|--------------------------------|--------|
| Number of Active Participants: | 80 |
| 2012 Annual Service Hours: | 16,497 |
| 2012 Deployments/Activations | Daily |

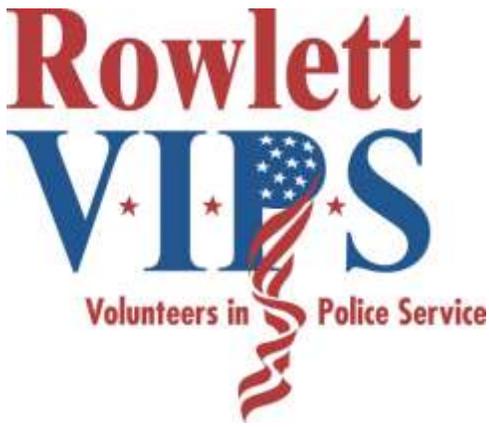
Program Contact Information

Sue Stevens
Volunteer Coordinator
Richardson Police Department
140 N. Greenville Avenue
Richardson, TX 75081
Sue.stevens@cor.gov
(972) 744-4842

Website & Social Media

<https://www.cor.net/index.aspx?page=5>





Rowlett VIPS

The Rowlett VIPS program is sponsored by the Rowlett Police Department and supported by the Rowlett Citizen Corps Council. The program grew by 40% in 2012 by expanding services to include clerical/administrative duties and focused patrols. Today volunteers are trained to assist with:

- Administrative Police Functions
- Code Enforcement
- Handicap Parking Violations
- Holiday Safety Patrols
- Vacation House Watch

Standard Measurements

| | |
|--------------------------------|-------|
| Number of Active Participants: | 32 |
| 2012 Annual Service Hours: | 5,570 |
| 2012 Deployments/Activations | N/A |

Program Contact Information

Suzanne Chism
VIPS Coordinator
4401 Rowlett Road
Rowlett, TX 75088
schism@rowlett.com
(214) 505-6881

Website & Social Media

www.rowlett.com/index.aspx?nid=217



VIPS

North Central Texas Council of Governments
Emergency Preparedness Department
Regional Citizen Corps Council
616 Six Flags Drive
PO Box 5888
Arlington, TX 76005-5888
www.nctcog.org/EP

For more information, contact:
Melanie Devine
Senior Specialist, Emergency Preparedness
(817) 695-9138
mdevine@nctcog.org

