

# ACCESS NORTH TEXAS

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County Public Outreach Meeting –  
Collin County

March 6, 2025

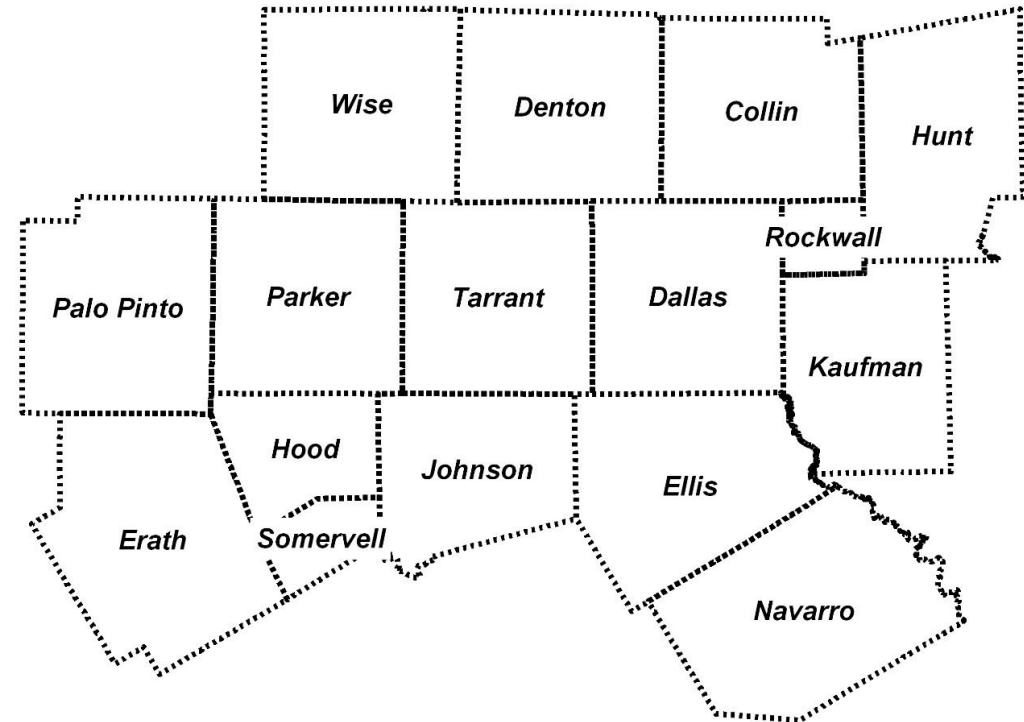
# AGENDA

- Intro to Staff and NCTCOG
- Access North Texas
- The 2022 Plan
- Goals & Strategies
- County-Specific Public Transportation
- Timeline
- Public Survey
- Activities

# NCTCOG

- Established in 1966 as a voluntary association assisting local governments in the North Central Texas region.
- **PLANNING** for common needs
- **COOPERATING** for mutual benefit
- **COORDINATING** for sound regional development
- The Transportation Department, federally designated as the Metropolitan Planning Organization (MPO), coordinates service and creates short-term and long-term plans.

[www.nctcog.org](http://www.nctcog.org)



# WHAT IS PUBLIC TRANSPORTATION AND NCTCOG'S ROLE?

Public transportation is considered a general or specialized transportation service provided to the public on a regular basis.

Example modes: Fixed route bus, On-demand microtransit, Demand-Response Paratransit (for eligible riders), Light rail, Commuter train (ex. TRE), Streetcar

- **Who operates public transportation in our region?**

- Transit Authorities (3 large; DART, DCTA, Trinity Metro)
- Small Transportation Providers (Urbanized and Rural)
- Private companies (contracted with cities)



# ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan to:
  - ✓ Identify the public transportation needs of older adults, people with disabilities, individuals with lower income, and others experiencing transportation challenges.
- Specify strategies to:
  - ✓ Address needs and current challenges
  - ✓ Eliminate gaps in service
  - ✓ Avoid duplication of transit services
- Updated every 4 years



Source: Getty Images

# ACCESS NORTH TEXAS

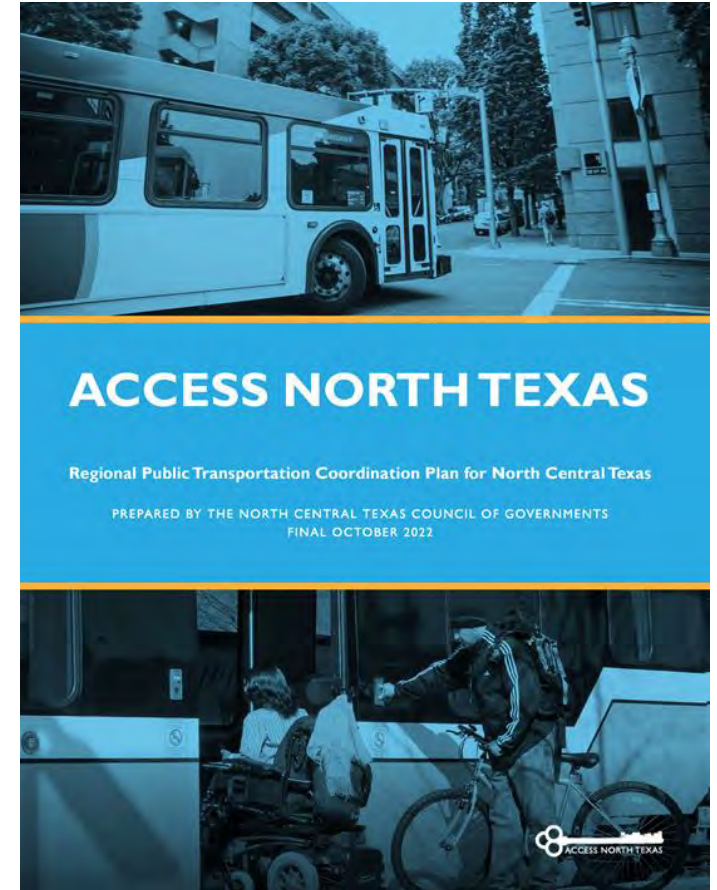
- Meets Federal and State requirements for transit coordination within our region
- Information can be used for planning & funding decisions
- Visit [www.accessnorthtexas.org](http://www.accessnorthtexas.org) to find previous versions of the plan





# THE 2022 PLAN

- The most recent update was adopted by the Regional Transportation Council (RTC) in 2022
- The Plan Includes:
  - ✓ Executive Summary
  - ✓ Regional Goals
  - ✓ County-Specific Chapters
  - ✓ County-Specific Prioritized Strategies
  - ✓ Get-A-Ride Guide
- Public feedback is used to help develop the regional goals and prioritized strategies
- Surveys are available to collect public feedback



# REGIONAL GOALS FROM THE 2022 UPDATE



**(1) Plan and develop** transportation options by assessing community needs and challenges



**(2) Implement** services by enhancing transportation options and expanding where service gaps exist



**(3) Coordinate** with transportation providers, public agencies, and stakeholders to increase efficiencies



**(4) Support** public transportation recovery and growth



**(5) Promote** access and information about available transit

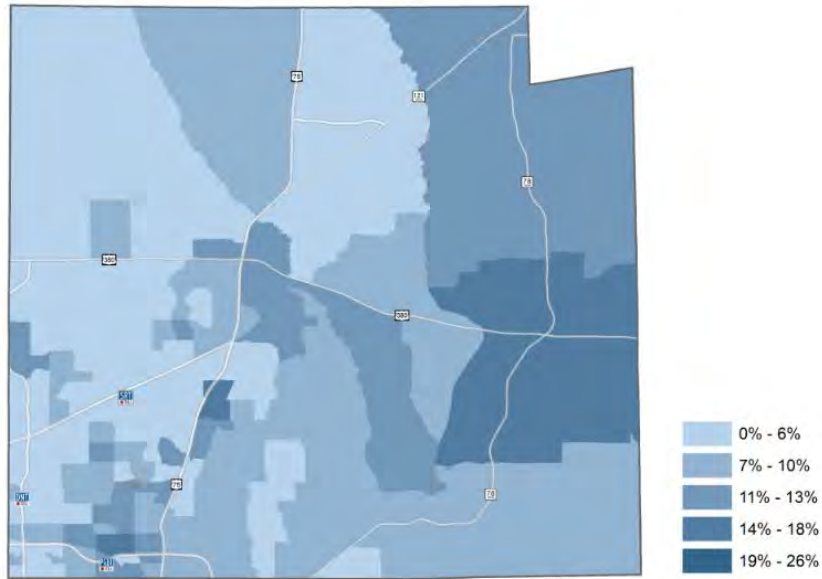


# COLLIN COUNTY PRIORITIZED STRATEGIES FROM THE 2022 UPDATE

REGIONAL GOAL	COLLIN COUNTY-SPECIFIC STRATEGIES
Plan and Develop Transportation Options by Assessing Community Need and Challenges	<ul style="list-style-type: none"> <li>A) Develop potential connections from commuter bus lines to light rail service</li> <li>B) Invest in programs to assist with filling gaps in public transportation and facilitate service for work-related trips</li> </ul>
Implement Services by Enhancing Transportation Options and Expanding Where Service Gaps Exist	<ul style="list-style-type: none"> <li>A) Improve existing public transportation options to better fit the needs of riders and households with 1 or zero cars by increasing service frequency and availability</li> <li>B) Expand eligible trips for specialized public transportation services to include employment, social, religious, and well-being trips</li> <li>C) Expand public transportation services to key destinations throughout the region without comprehensive service and support regional integration of new services.</li> </ul>
Coordinate with Transportation Providers, Public Agencies, and Stakeholders to Increase Efficiencies	<ul style="list-style-type: none"> <li>A) Improve coordination among public transit providers and cities that lack public transportation</li> <li>B) Work with regional and local organizations to increase ease of travel across municipal and county boundaries</li> <li>C) Identify, evaluate, and implement where appropriate, non-traditional ways to deliver and support public transportation, including but not limited to partnerships among public transit agencies, private transportation providers, transportation network companies, shared use mobility programs, and volunteer drivers</li> </ul>
Support Public Transportation Recovery and Growth	<ul style="list-style-type: none"> <li>A) Promote safe and healthy practices on public transportation services</li> <li>B) Explore sources of local revenue for public transportation through partnerships, sponsorships, and contracting for service</li> <li>C) Advocate to integrate funding sources to maximize efficiency and increase availability of affordable public transportation options</li> </ul>
Promote Access and Information about Available Transportation Options	<ul style="list-style-type: none"> <li>A) Identify, recruit, educate, and support influential champions for public transportation (elected officials, community leaders, or business leaders) to promote and support public transportation through leadership, policy, or funding initiatives</li> </ul>

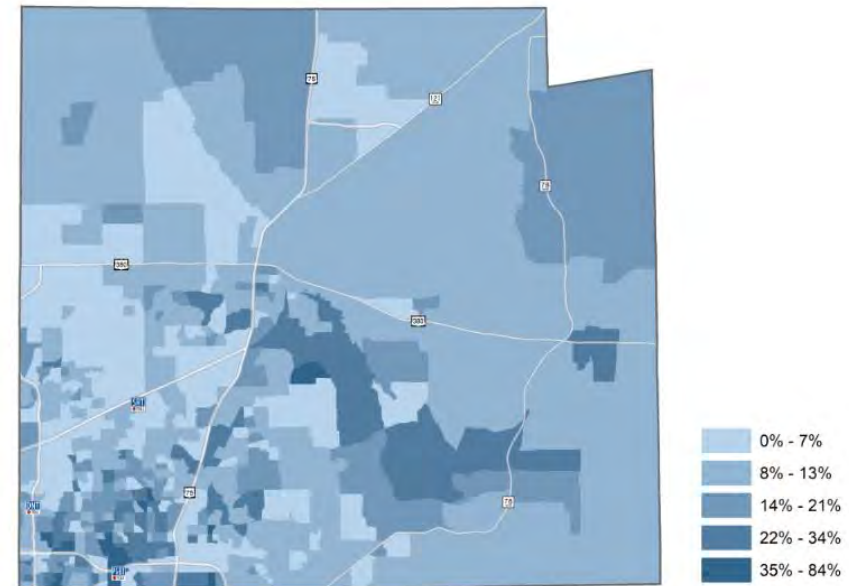
# COLLIN COUNTY DEMOGRAPHICS

## Collin County Persons with Disabilities



N  
0 4.5 9 Miles  
Source: 2019 American Community Survey 5-Year Estimates  
Data aggregated to the Census tract level

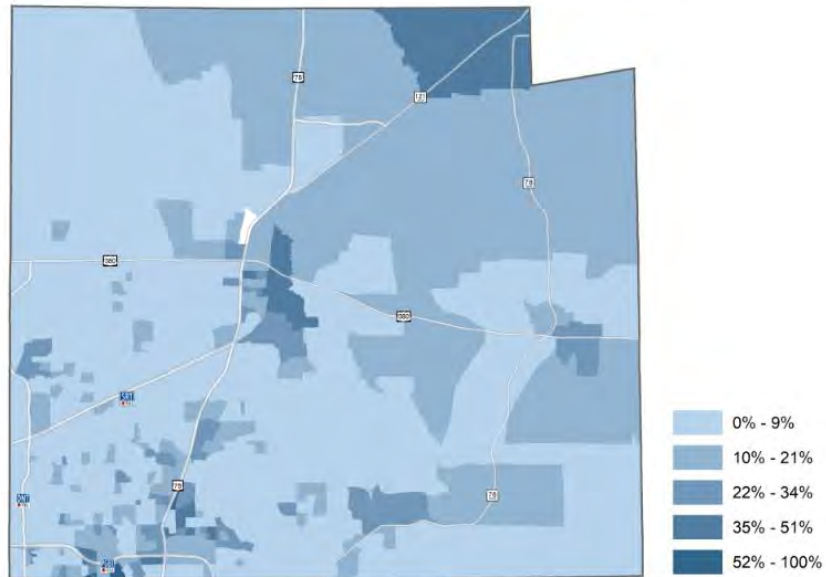
## Collin County Population Over 65



N  
0 4.5 9 Miles  
Source: 2019 American Community Survey 5-Year Estimates  
Data aggregated to the Census block group level

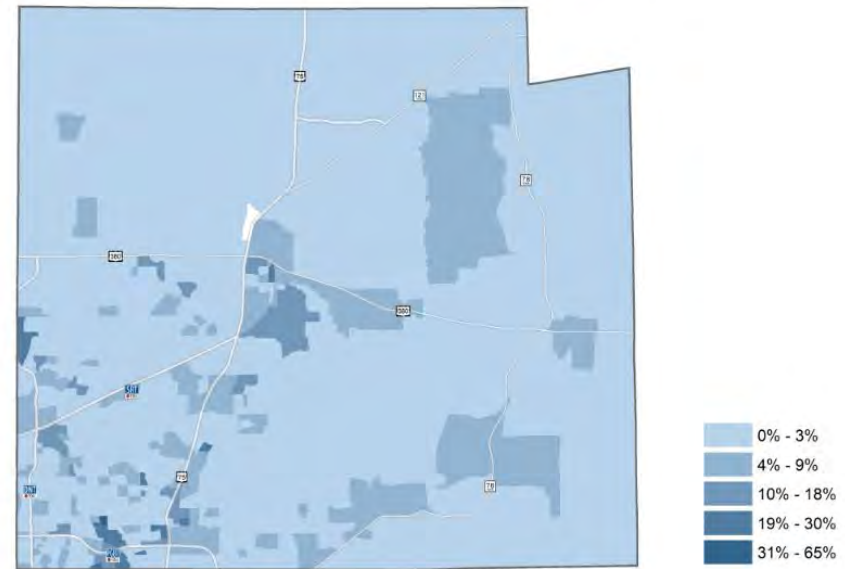
# COLLIN COUNTY DEMOGRAPHICS

## Collin County Low-Income Individuals



0 4.5 9 Miles  
Source: 2019 American Community Survey 5-Year Estimates  
Data aggregated to the Census block group level

## Collin County Zero-Car Households



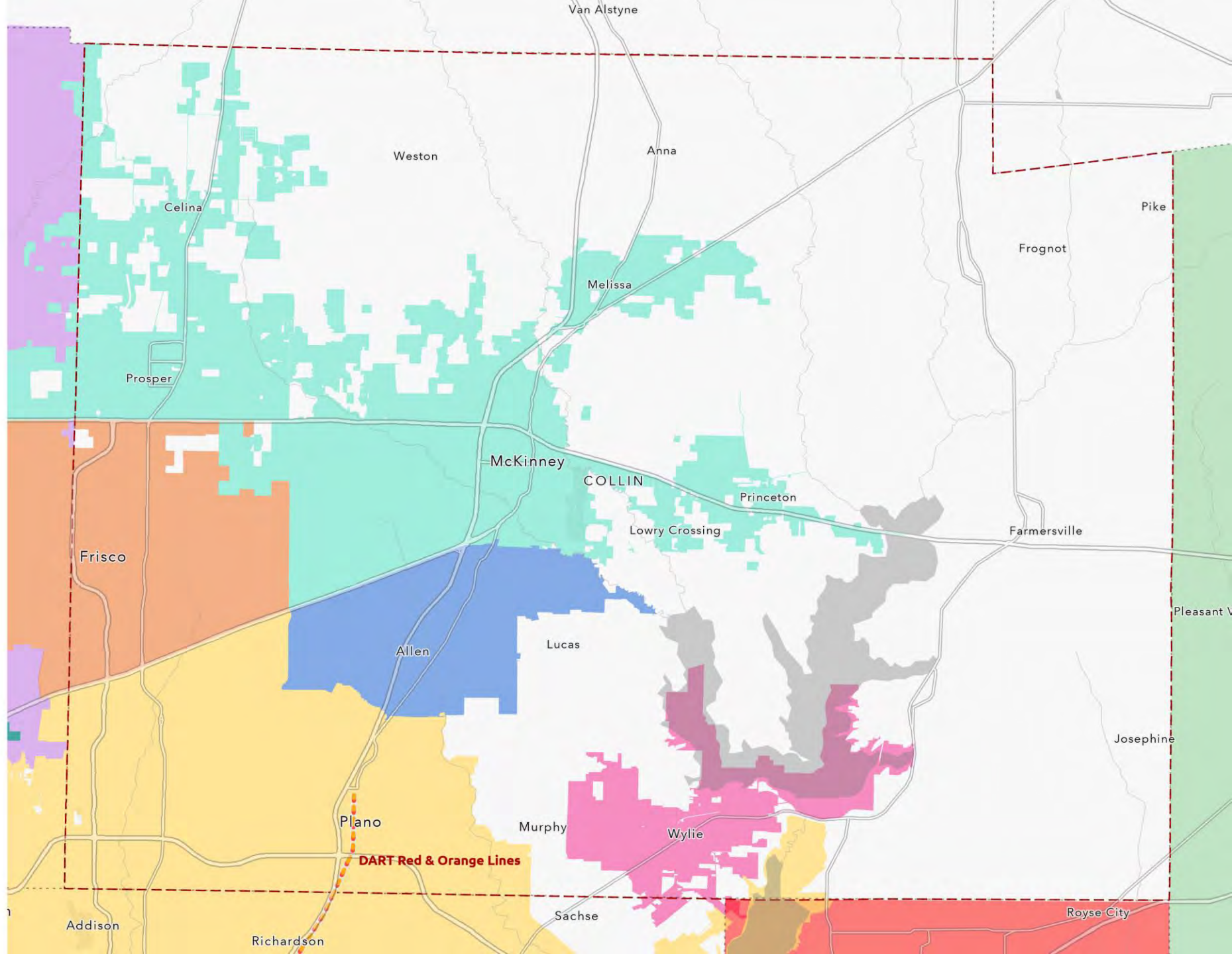
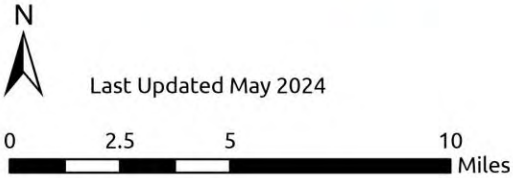
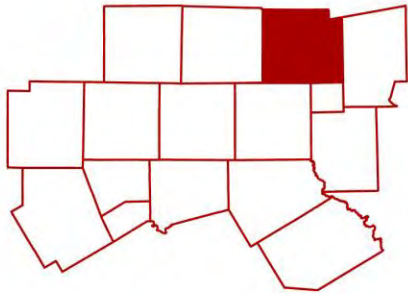
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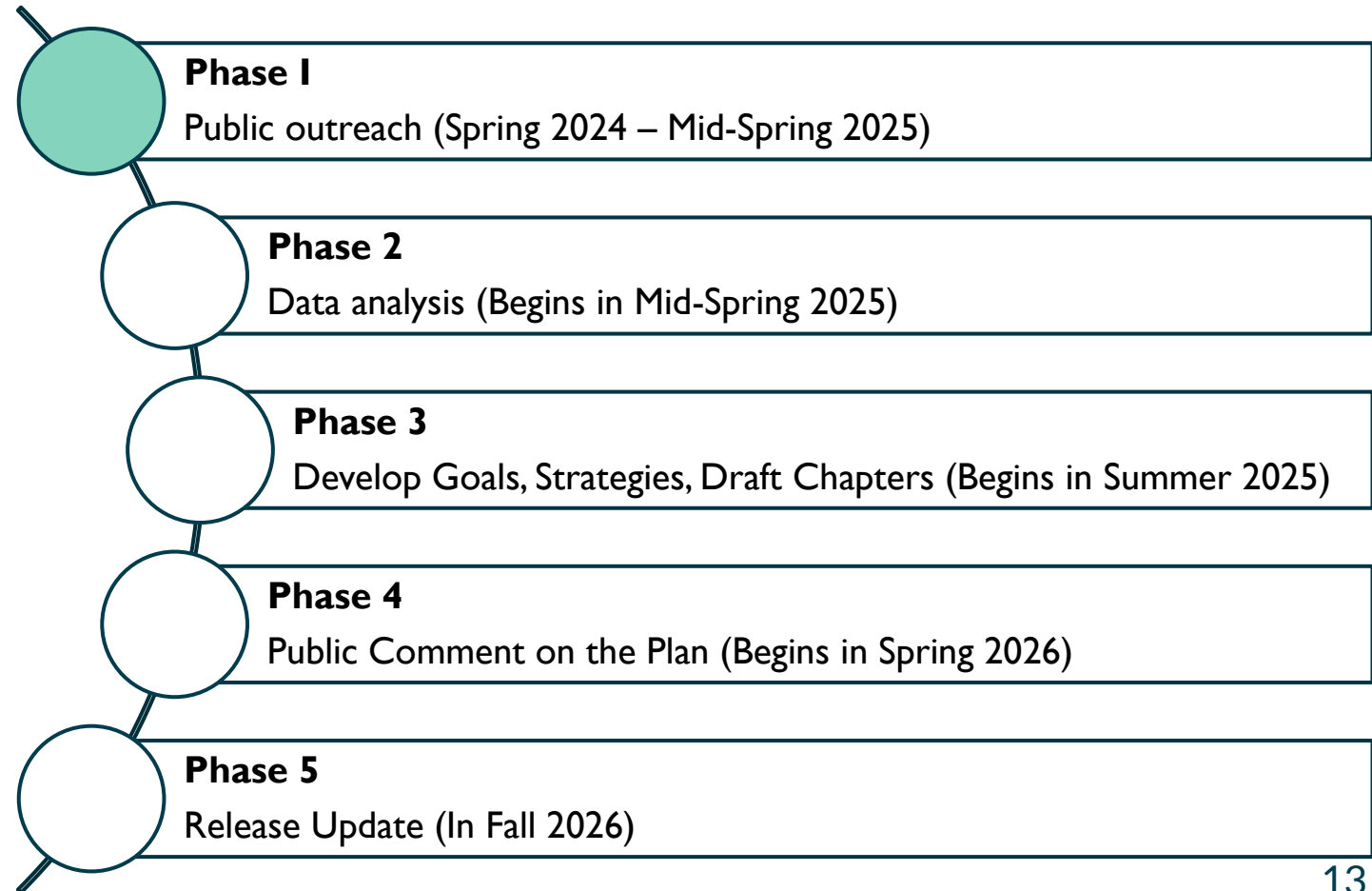


# Collin County Transit Providers

-  Dallas Area Rapid Transit
-  Collin County Transit
-  Frisco Demand Response
-  Collin County Rides
-  Ride Awake Wylie

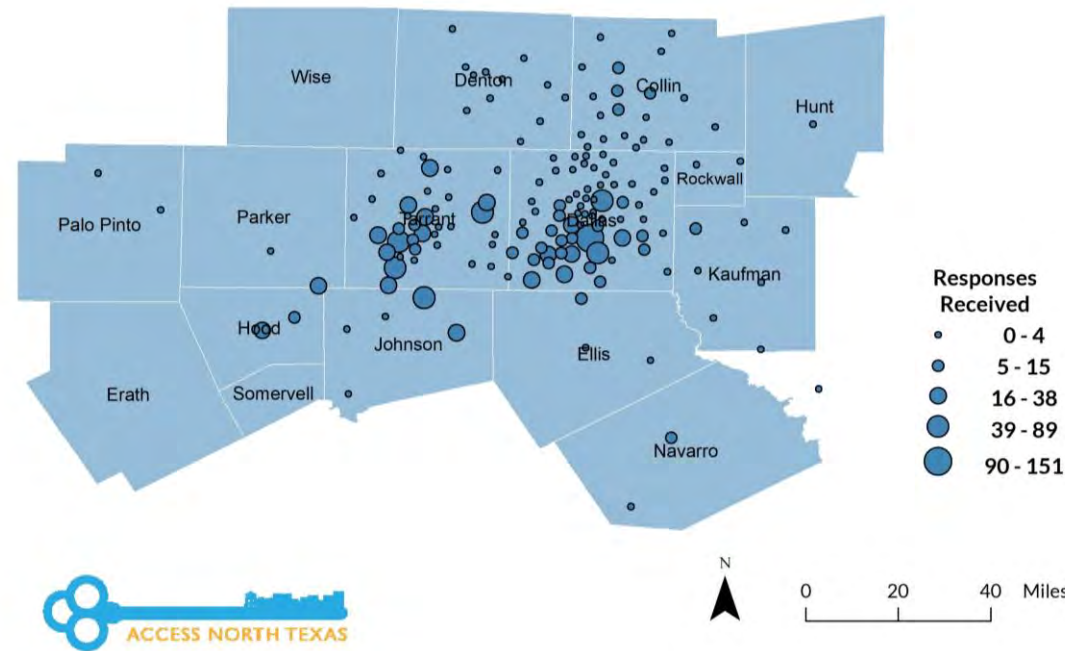


# TIMELINE FOR 2026 UPDATE



# ACCESS NORTH TEXAS SURVEY

## 2022 Access North Texas Regional Distribution of Public Survey Responses



Public Survey

Agency Survey

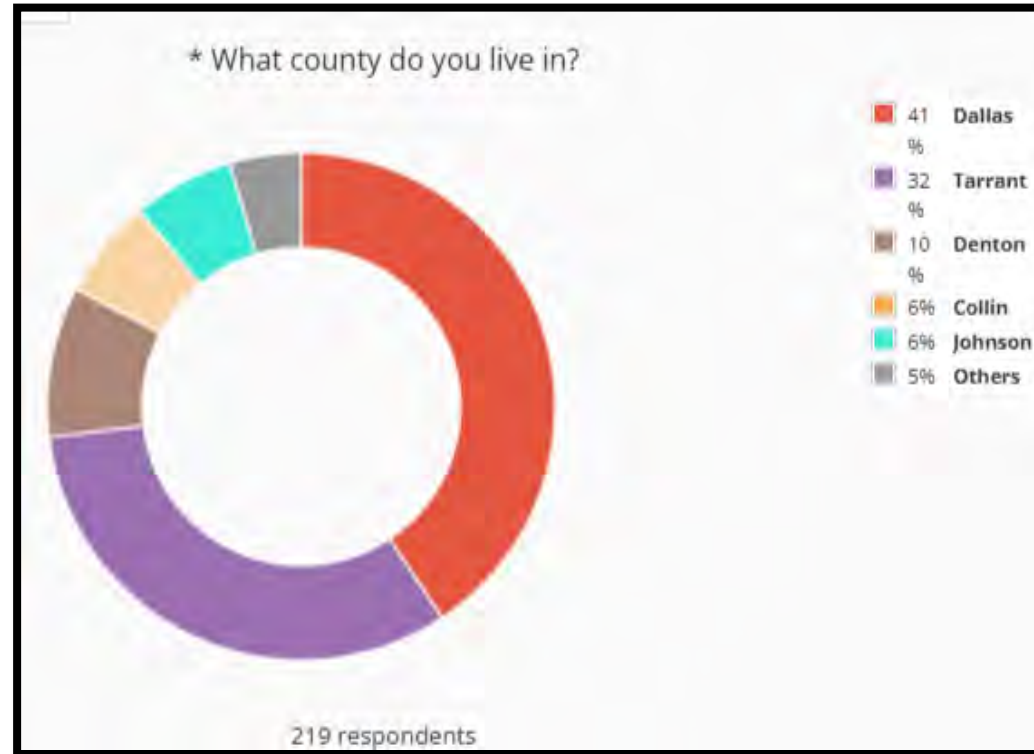
Survey Translations

The survey was made available in May 2024 and will close in April 2025

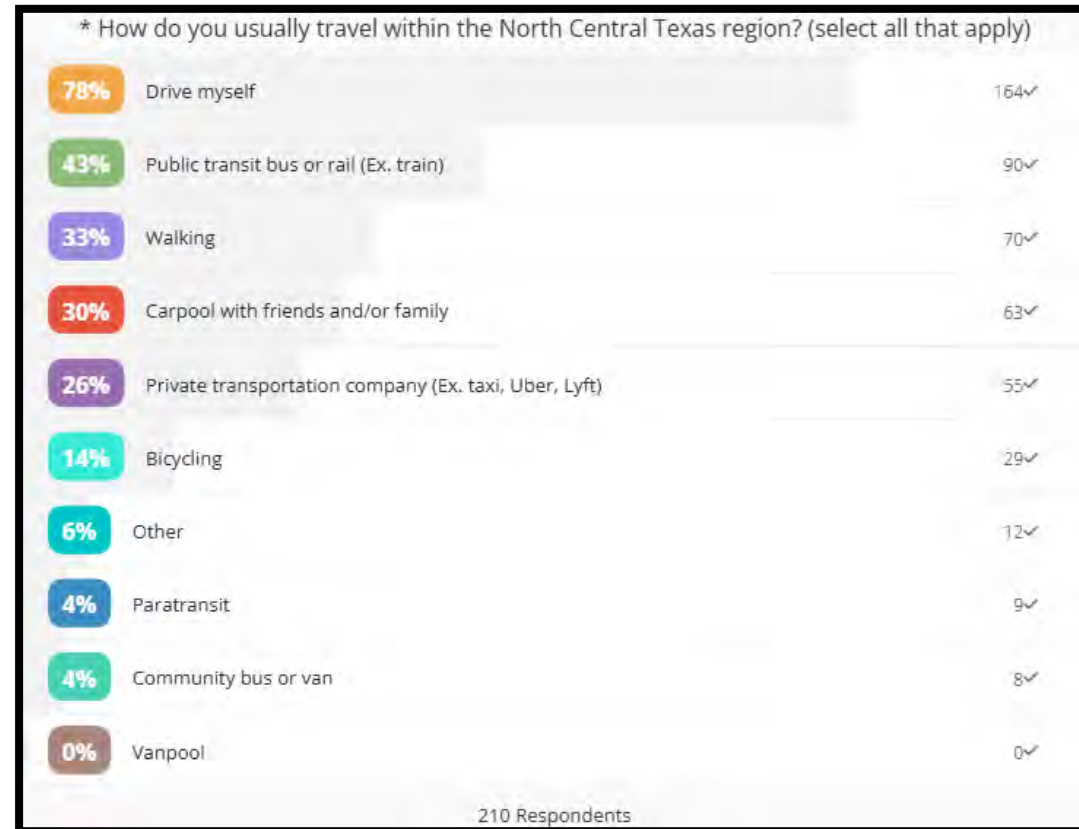
[www.publicinput.com/AccessNorthTexas](http://www.publicinput.com/AccessNorthTexas)



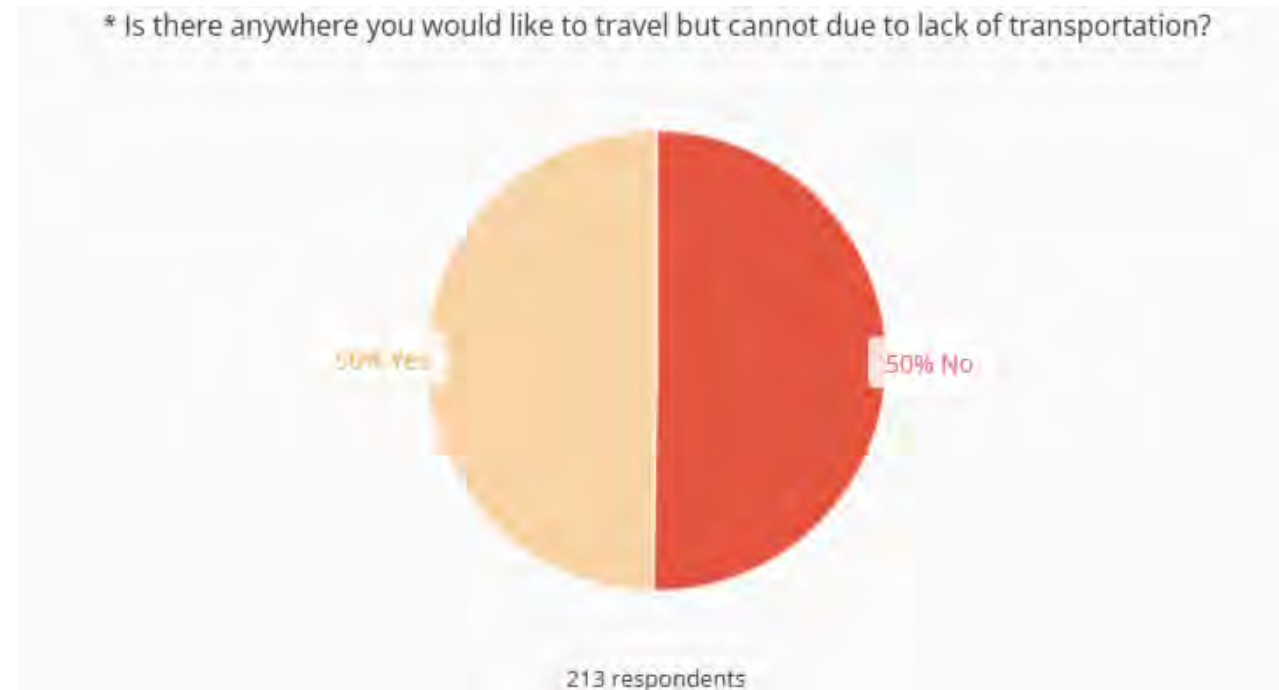
# ACCESS NORTH TEXAS SURVEY – EXAMPLE FEEDBACK (2/5/2025)



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# STAKEHOLDER MEETINGS

Starting in Spring 2025

Review transportation providers and solicit feedback

County-specific meetings, combination of in-person and virtual

Regional meeting in April 2025 (virtual)



Source: Getty Images (both photos)

# STAKEHOLDER MEETING ACTIVITY INSTRUCTIONS

## **Activity One**

How Can Transit Be The Answer  
Identify Challenges

- Use a sticky note and marker to provide feedback
- Apply sticky note to the activity paper

## **Activity Two**

Ask About Access North Texas  
Feedback to Improve Access

- Use a sticky note and marker to provide feedback
- Apply sticky note to the activity paper
- QR Code to public survey is on the activity if interested. Scan it with your phone.

## **Activity Three**

Public Transportation Access Needs  
Identify Solutions

- Use sticky dots
- Identify top 3 services and activities you would prioritize

# CONTACT US

General Comments or Questions:  
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817-695-9240





THANK YOU

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Scan QR Code  
For Survey

