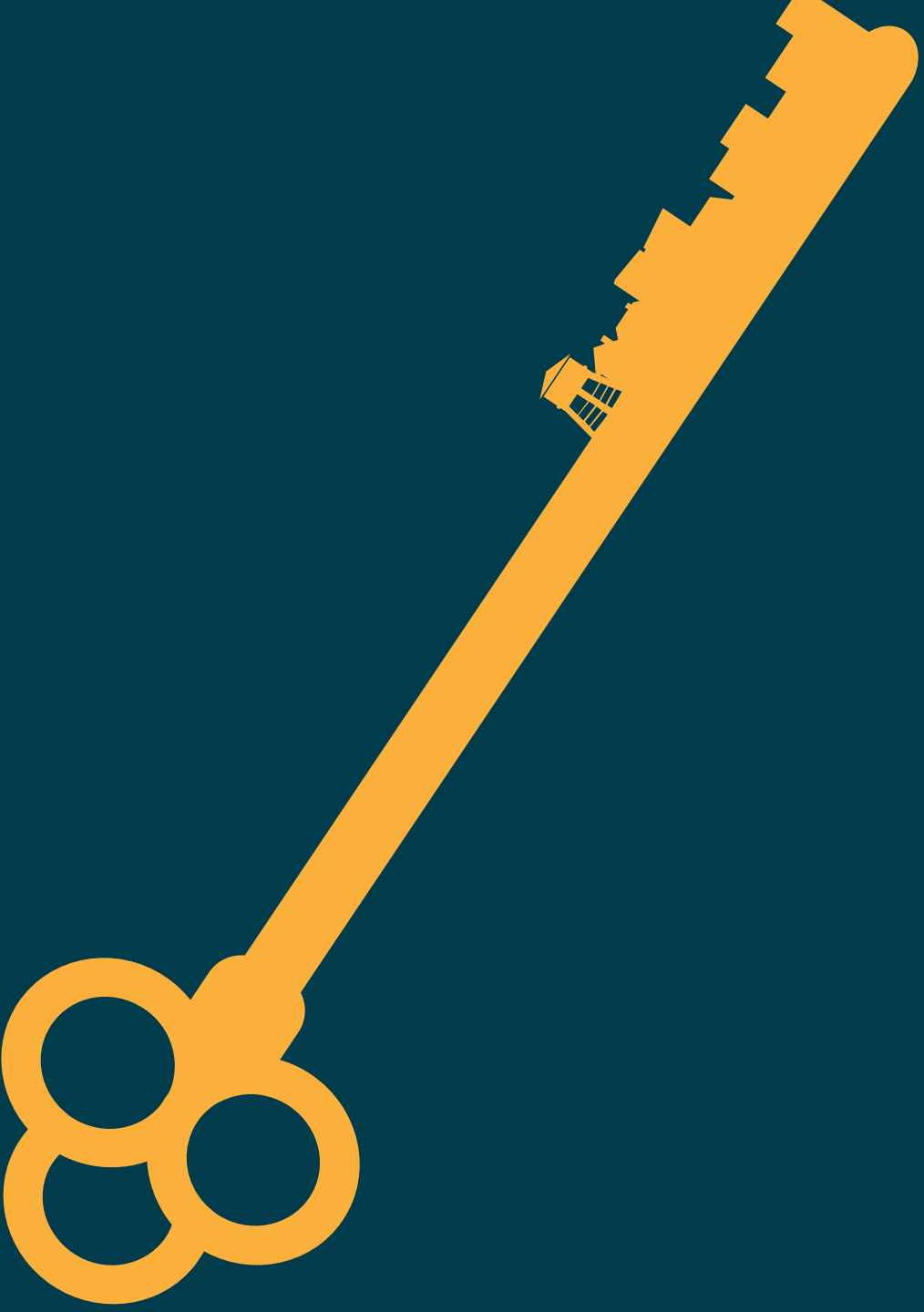




ACCESS NORTH TEXAS

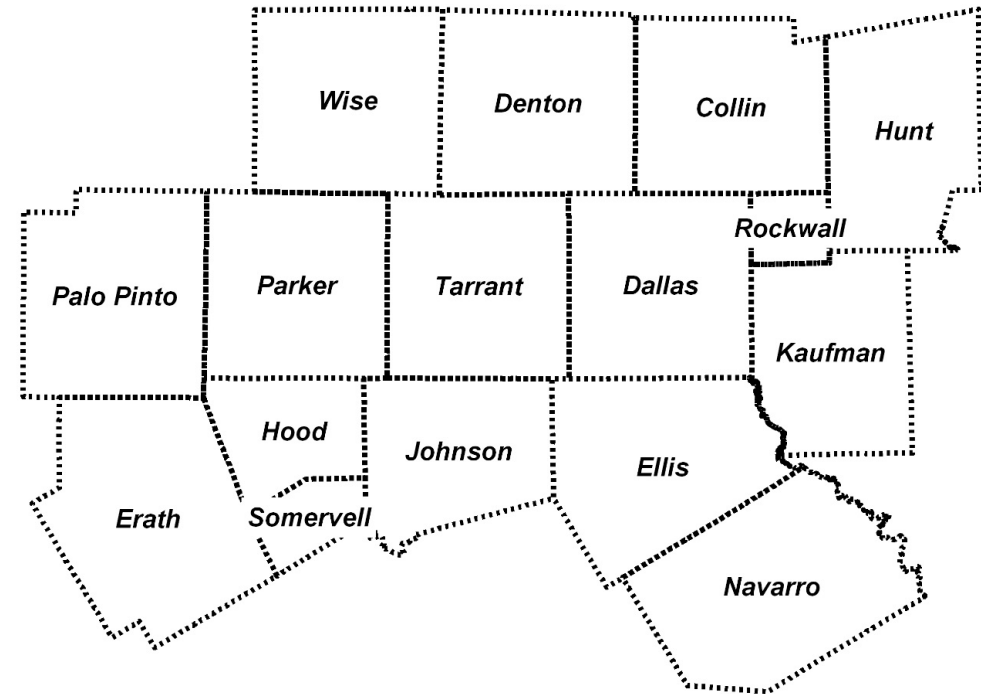
Evan Paret | Transportation Planner III

NCTCOG Public Meeting

September 14, 2026

ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan (RPTCP) to:
 - Identify the public transportation needs of older adults, people with disabilities, individuals with limited financial resources, and others experiencing transportation challenges.
- Specify strategies to:
 - Address needs and current challenges
 - Eliminate gaps in service
 - Avoid duplication of transit services
- Aligns with DFW Transportation and Medical Connections Proposed Project.
- Meets Federal and State Requirements for transit coordination in the 16-county region.

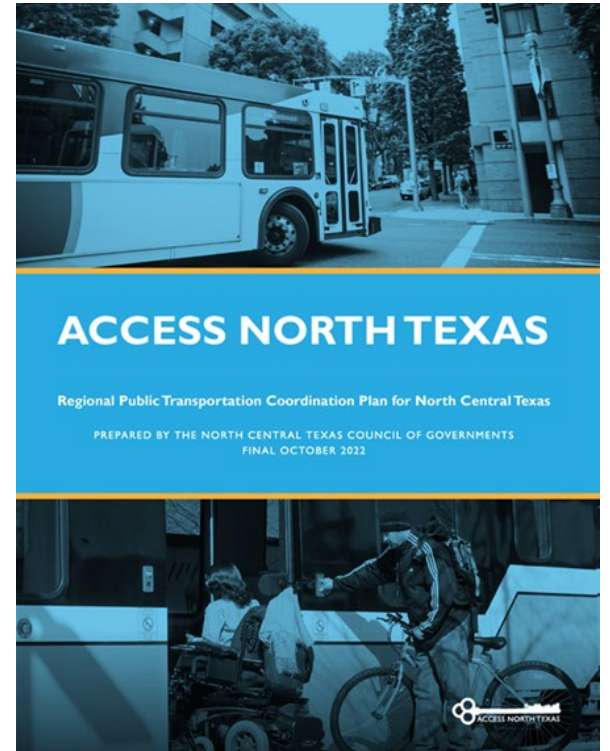


HIGHLIGHTS

The Plan:

- Identifies public transportation options and resources for transit-dependent populations
- Updated every 4 years
- Uses survey and public data to develop county-specific prioritized strategies

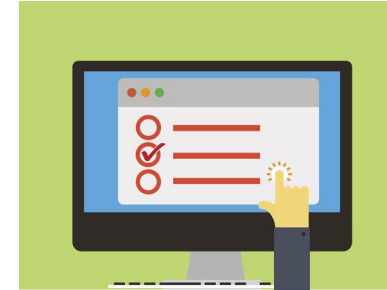
For more, visit: www.accessnorthtexas.org



OUTREACH

- Reached out to over 2,900 contacts by February 2025 to invite to meetings and survey.
- Information also shared at additional events such as NCTCOG Public Meeting, Regional Mobility Managers, and community outreach events, etc.
- Conducted 13 outreach meetings (county-specific and region) with 36 attendees, and 7 individual meetings with transit providers.
- Offered public transportation surveys in English and Spanish. Online survey could be translated into additional languages. Received over 700 completed responses that identified a county of residence.

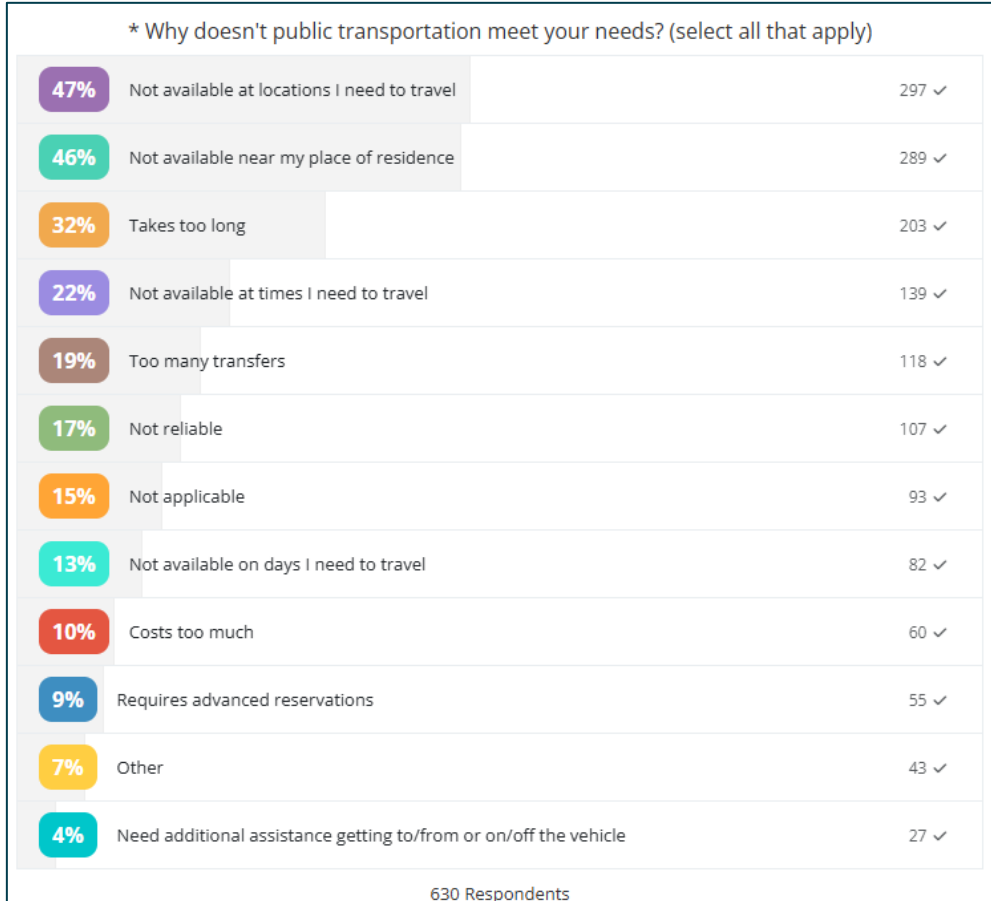
Surveys



Meetings (Virtual & In-Person)



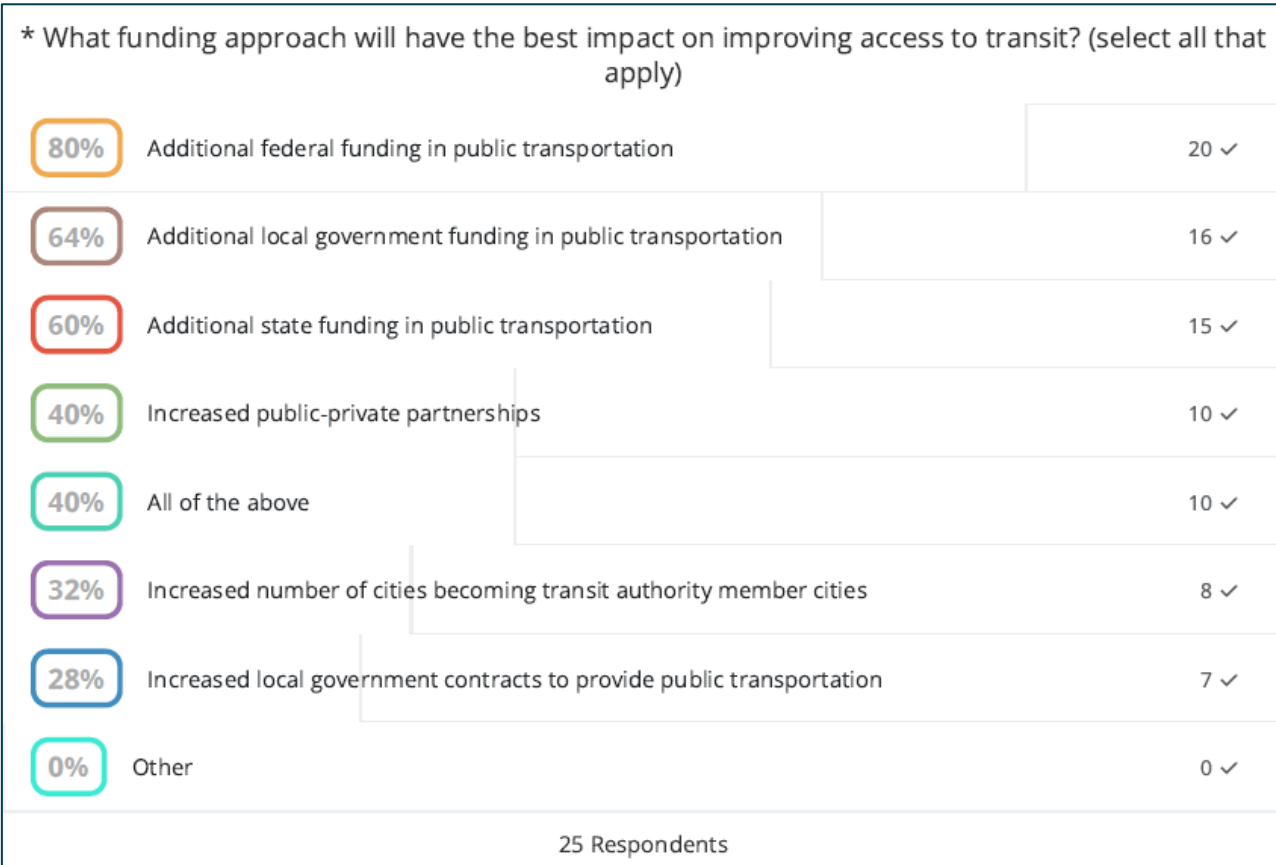
PUBLIC SURVEY – STATS



Transit service areas were identified as a major challenge in meeting transportation needs

Source: Region-Wide Online Public Survey Report

PUBLIC AGENCY SURVEY – STATS



Majority of respondents identified additional funding for transit as the preferred approach to improving access.

Source: Region-Wide Online Public Agency Survey Report

DEVELOPMENT OF REGIONAL GOALS AND STRATEGIES

Collected data was reviewed to identify new and ongoing challenges/needs



Compared information to previously approved goals and strategies



Reconciled and made necessary updates for 2026

NEW

Goal 1	Goal 2	Goal 3	Goal 4	Goal 5
Plan and Develop Transportation Options by Assessing Community Needs and Challenges	Implement Services by Enhancing Transportation Options and Expanding Where Service Gaps Exist	Coordinate with Transportation Providers, Public Agencies, and Stakeholders to Increase Efficiencies	Drive Sustained Growth of Public Transportation Ridership	Promote Access and Information about Available Transportation Options

DRAFT SUMMARIZED STRATEGIES

- ✓ **Goal # 1**
 - ☐ Conduct planning activities to identify needs of residents outside existing transit agencies
 - ☐ Develop commuter or high-intensity bus line connections to rail
 - ☐ Invest in programs to fill gaps in service
 - ☐ Prioritize programs that facilitate work, medical, and healthcare trips
 - ☐ Engage transit-dependent populations to provide access to planning process
 - ☐ Identify unmet needs of local providers
- ✓ **Goal # 2**
 - ☐ Increase access to employment, social, religious, and well-being trips
 - ☐ Establish additional assistance and options for non-paratransit eligible riders
 - ☐ Expand public transportation to destinations throughout the region without service and support integration of new services
 - ☐ Implement service enhancements
 - ☐ Provide accessible public transportation and supportive resources for older adults and individuals with disabilities to improve connections
 - ☐ Work with specialized service providers to improve transit access by streamlining rider registration and scheduling processes
 - ☐ Support increased pedestrian connections to transit
- ✓ **Goal # 3**
 - ☐ Improve coordination among public transit providers and cities
 - ☐ Identify, evaluate, and implement non-traditional ways to deliver and support transportation
 - ☐ Secure sustainable funding to maintain existing programs
 - ☐ Work with providers and stakeholders to improve or maintain services connecting to the transit system, healthcare and other key destinations
 - ☐ Improve regional connectivity by increasing ease of travel
 - ☐ Facilitate collaboration between agencies for long range strategic planning to benefit riders
- ✓ **Goal # 4**
 - ☐ Promote partnerships to increase opportunity to make fares more affordable to those in need
 - ☐ Integrate various funding sources to maximize efficiency and increase affordable options
 - ☐ Explore sources of local revenue for public transportation
 - ☐ Work with providers to train, recruit, and retain drivers
 - ☐ Improve safety, security, and sanitation measures to build rider confidence and comfort
- ✓ **Goal # 5**
 - ☐ Enhance communication and outreach programs
 - ☐ Conduct travel training to educate the public on services and policies
 - ☐ Partner with organizations to publicize information
 - ☐ Identify, recruit, educate, and support influential champions for public transportation
 - ☐ Use innovative technology to distribute public transportation service information
 - ☐ Expand outreach and marketing to increase accessibility

2026 UPDATE TIMELINE



★ Identifies current phase

OVERALL SCHEDULE

Date	Deliverable
March 20, 2024	Kick-Off Meeting
March 2024 – May 2025	Public Outreach & Stakeholder Meetings
June 2025 – October 2026	Data Analysis and Plan Development
September 14, 2026	Public Meeting
September 25, 2026	STTC: Information Item
October 1, 2026	Post Draft Documents Online
October 10, 2026	RTC: Information Item
December 4, 2026	STTC: Action Item
December 10, 2026	RTC: Action Item

QUESTIONS?

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