



REM Meeting

Microsoft Teams Meeting

July 9th, 2021

9:30AM-11:00AM: Meeting

❖ Welcome and Introductions

- Lauren Sanchez, First Vice Chair REM

❖ Presentations

- Matt Stevens, Senior Disaster Program Manager, American Red Cross
 - ARC is moving back to a congregate sheltering operation effective June 7th, 2021
 - Updated precautions are in place to reduce the risk of COVID-19
 - Masks for clients and staff
 - Boxed meals
 - Enhanced cleaning
 - Health screening
 - Additional square footage per person
 - ARC will request congregate sheltering when 20 plus families need immediate shelter due to disaster
 - ARC has 14 50-count shelter trailers throughout the Metroplex and warehouse in Arlington for ARC Shelters
 - ARC Supported shelters are managed by groups outside ARC (OEM)
 - ARC shelters require survey and agreement
 - Plan for 110 square feet per cot
 - 6 feet between all sides of the cot, family units can be close but need to be 6 feet from other clients
- Andrew White, Information Technology Disaster Recourse Center (ITDRC):
 - Cyber security really got going after the 2013 breach with data from Target which affected 41 million people and was the first attempt at an organized attack
 - Cost Target about \$300 million dollars
 - Hackers used HVAC Contractor to load malware
 - Telephony Denial of Services (VOIP, Wireless, Wired and Admin)
 - Hackers set up a conference bridge after looking up numbers for PSAPs online-can take out the all the lines into PSAP so 911 calls cannot get through
 - Ransomware
 - Number 3 attack source in the US by dollar amount
 - Software designed to encrypt files on a system. Hackers request money in order to decrypt the files
 - Crypto jacking is the third wave
 - Hackers will leave software to mine cryptocurrencies
 - Some signs are slow computers and a spike in the electricity bill
 - Most common ways for entering CAD system is phishing attacks, browser-based attacks, or insider attacks
 - Cyber hygiene best practices include
 - Do not click on attachments or links

- Do not provide personal information
- Do not reply to suspicious emails or texts
- Conduct training and periodically test
- Use complex passwords
- Regularly change passwords
- Never post passwords where they are visible
- Longer passwords are better

❖ **Member Updates**

- NWS Updates
 - The deadline for severe thunderstorm warning updates has been pushed back to July 28th
 - Working on reintegration plan to begin in person activities again
- NCTCOG Updates (Attached)
 - Resuming in person meetings in August
 - 3 more iterations of ICS 300/400 this summer
- TDEM Update

❖ **Next Meeting**

- In person. Date and location TBD.